

System Maintenance Notice

We hereby advise our clients that FBC Bank and Building Society will be conducting a system maintenance exercise during the following periods:

Date	System Upgrade Time
Sunday, 15 March 2020	0230hrs to 0530hrs
Monday, 16 March 2020	0000hrs to 0200hrs

During the mentioned period, the following services will not be available;






- Merchant POS transactions
- ZimSwitch transactions
- EcoCash transactions
- Mobile Moola (Internal transfers, ZIPIT Bank Transfers, Bill Payments, Airtime Purchase)
- ATM transactions

However, the following services will be available during the period;

- Internet Banking
- Mastercard

Please bear with us as we carry out this necessary exercise to serve you better.

Should you experience any challenges, please contact our 24/7 Help Centre on the following platforms:

-  **Mobile** : +263 772 419 693/ +263 772 152 647 / +263 732 152 647
-  **Toll-free** : 220 (open to all networks) or 080 800 25 and 080 800 26
(Econet numbers only)
-  **E-mail** : help@fbc.co.zw
-  **Landlines** : +263 242 761 198 /704482/704481
-  **Skype** : FBC.Help.Centre

