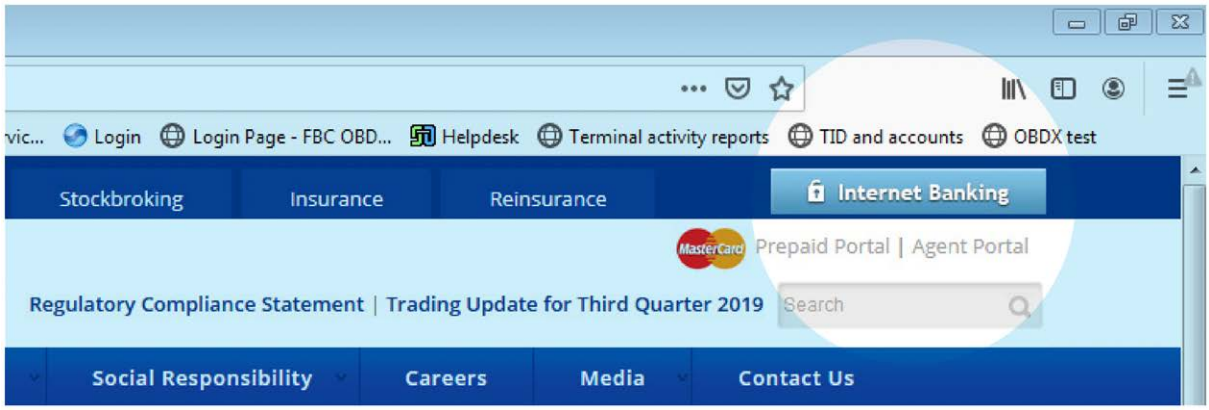
Self-Register for FBC Internet Banking

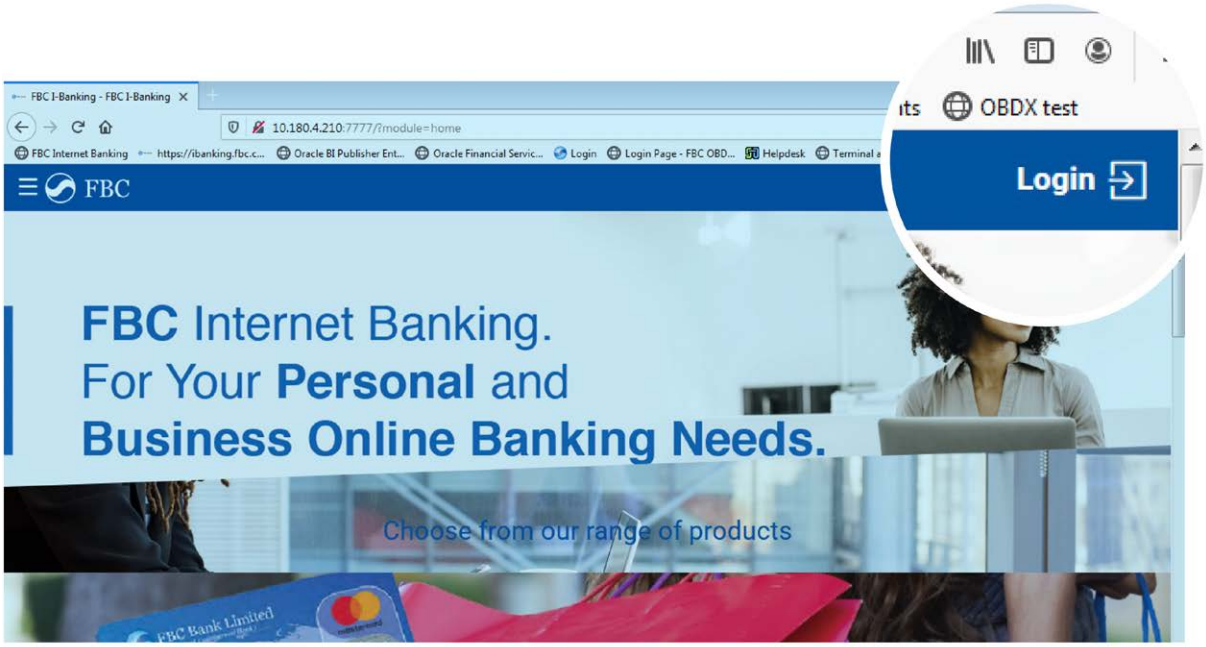
User Guide

Self-Register

Here is how to Self-Register for FBC Internet Banking:
• Visit **www.fbc.co.zw** and click on 'Internet Banking'

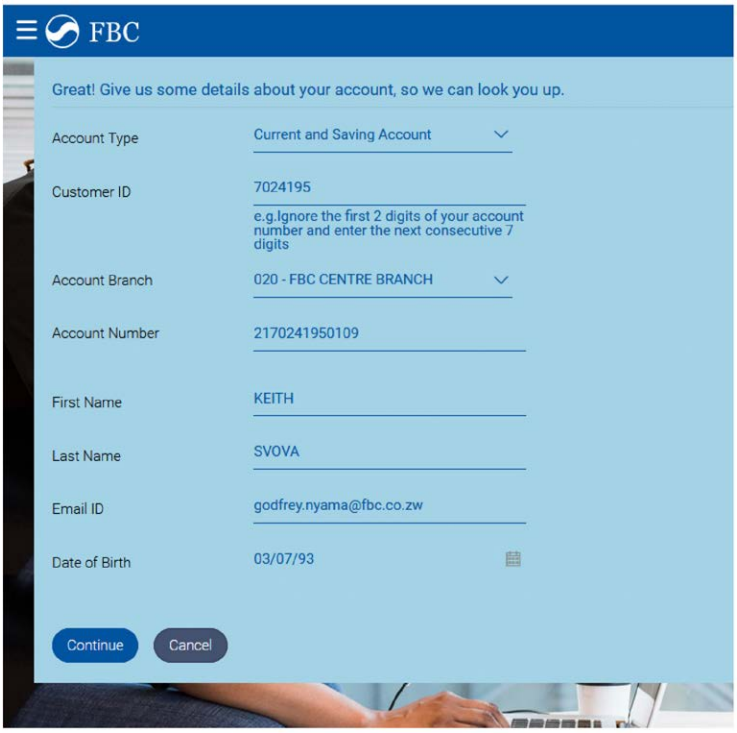


Click on **'Login'**

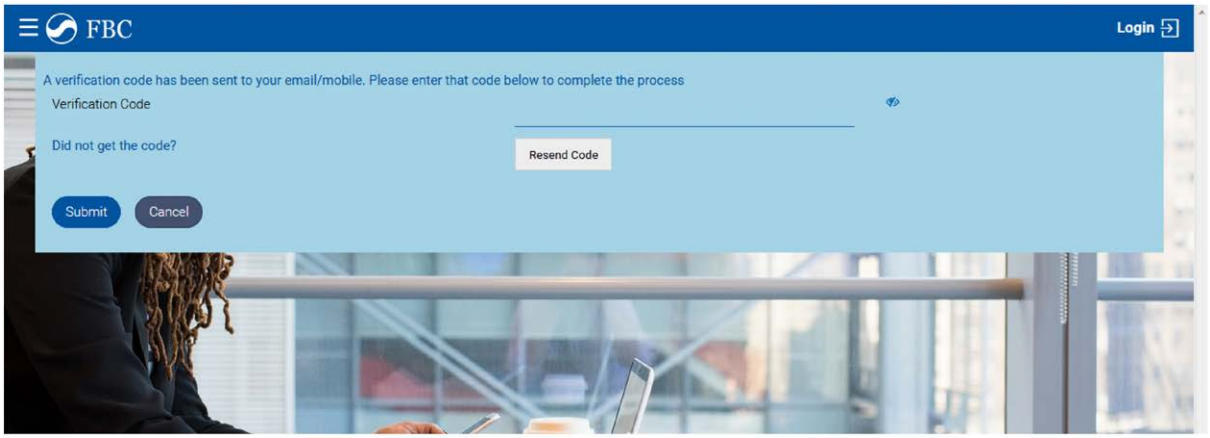


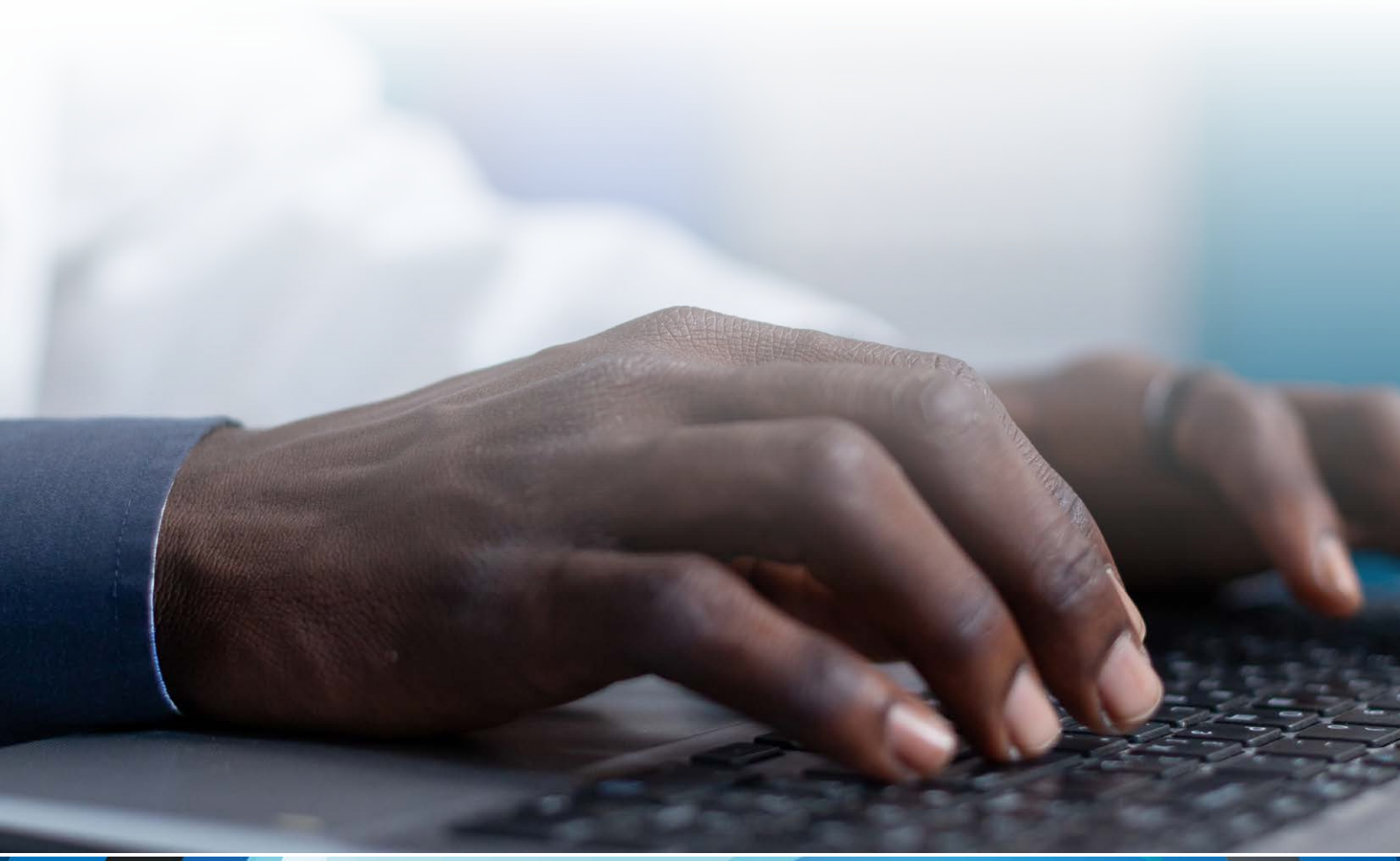
- Select ‘Register’

- Enter your account details in the respective fields
- Click Continue to proceed
- Your details are validated against account details maintained in the system



- If the account details match, you will be taken to the next screen as shown below. A verification code/OTP is also sent to your registered email and mobile number at the same time
- Click Resend Code if you do not receive the verification code/OTP within 1 minute





- SMS verification code/OTP alert from FBC
- e-mail verification code/OTP alert from fbc.alerts@fbc.co.zw

OTP Alert

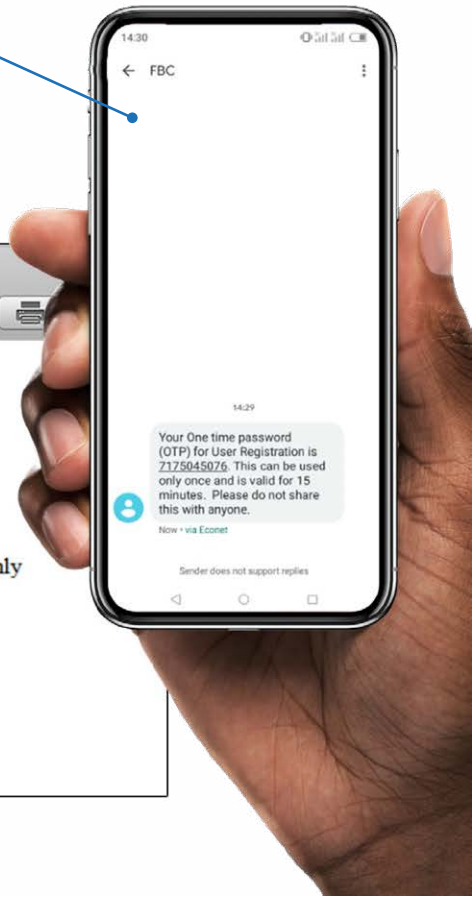
From: fbc.alerts@fbc.co.zw [mailto:fbc.alerts@fbc.co.zw]
Sent: Thursday, February 27, 2020 11:41 AM
To: Godfrey Nyama
Subject: OTP Alert

Dear Customer,

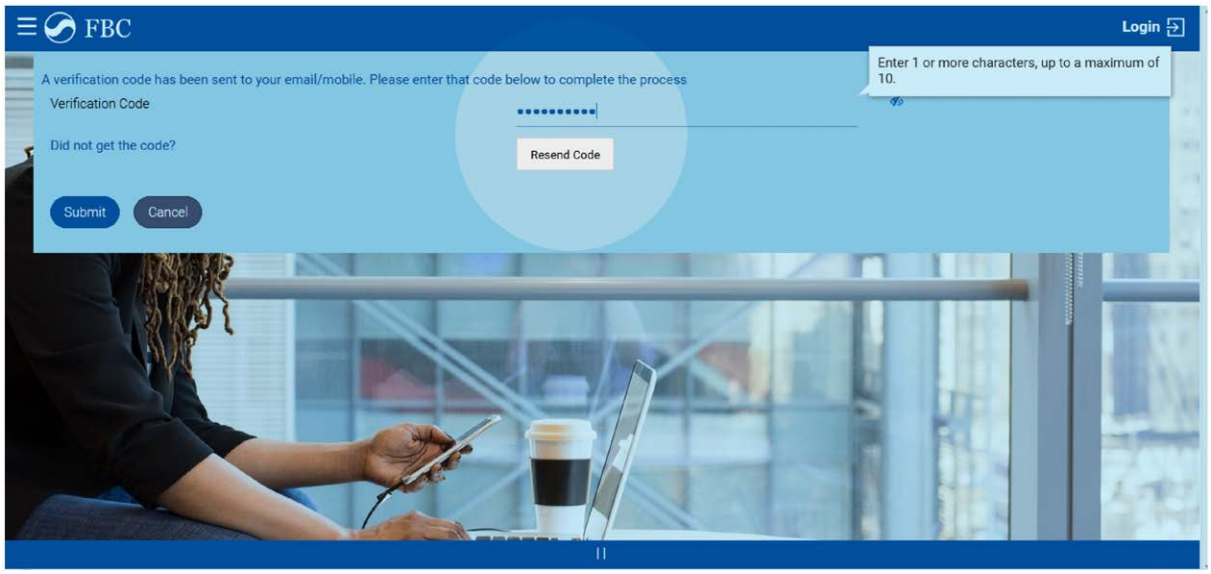
Your One time password (OTP) for User Registration is 7175045076. This can be used only once and is valid for 15 minutes.

Please do not share this with anyone.

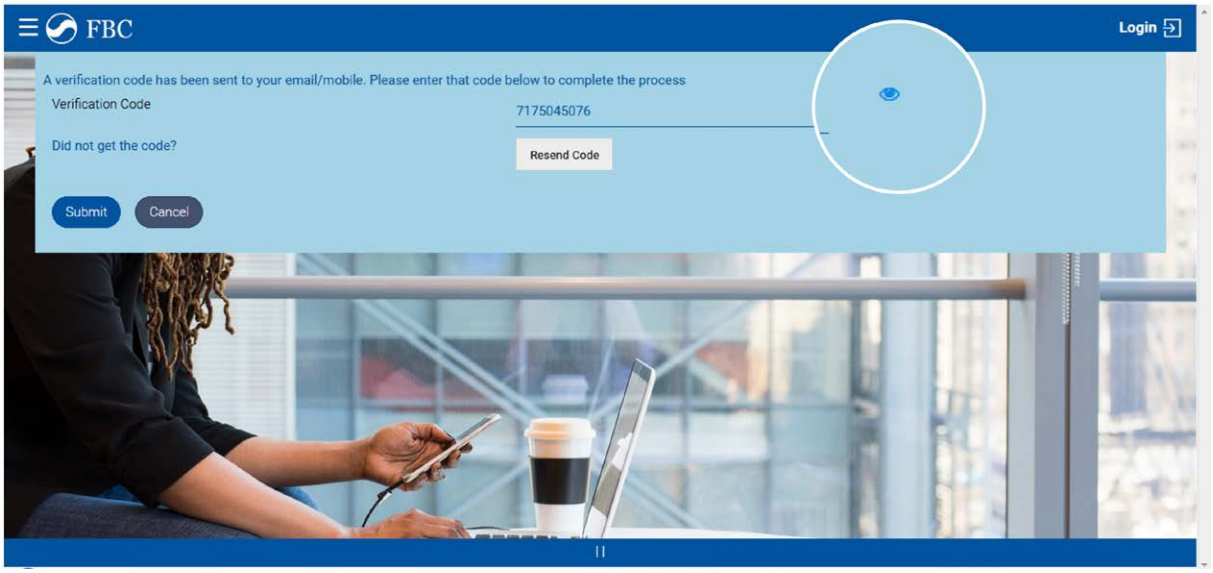
Regards
Customer Service - #BankName#



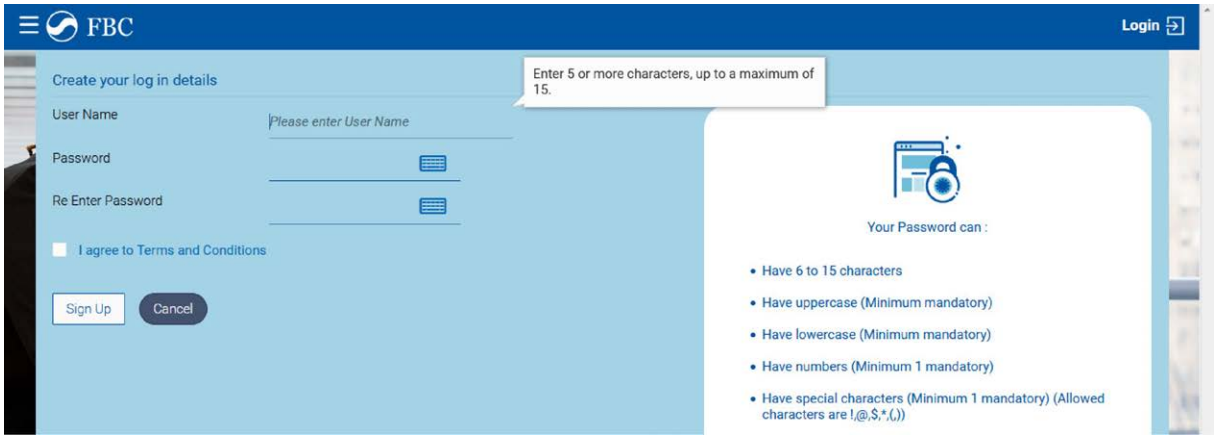
- Enter your verification code/OTP (masked)



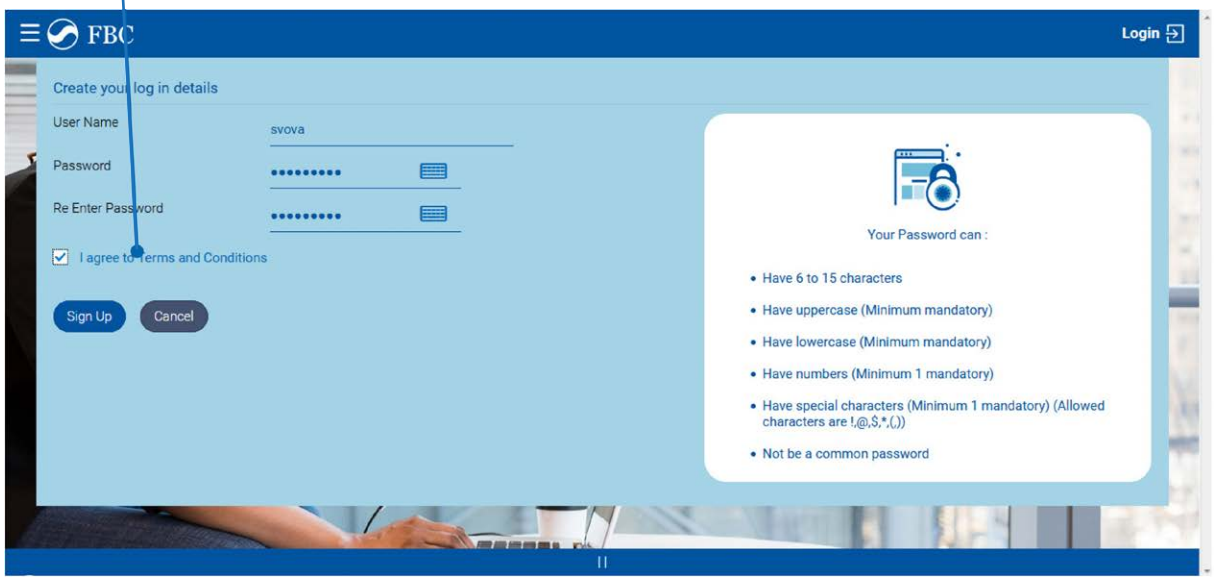
- You can also unmask the entered verification code/OTP by clicking the highlighted icon if you want to confirm the same



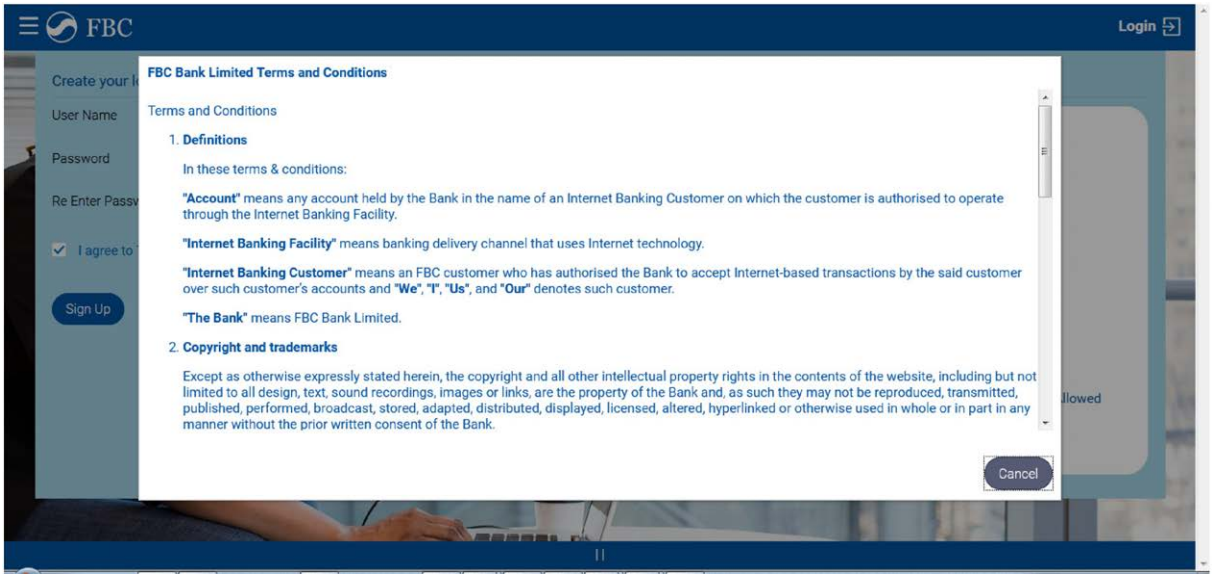
- If verification code/OTP has been authenticated, you are taken to the next screen shown below wherein your create your log in details
- Enter your preferred User Name and Password as per specifications provided



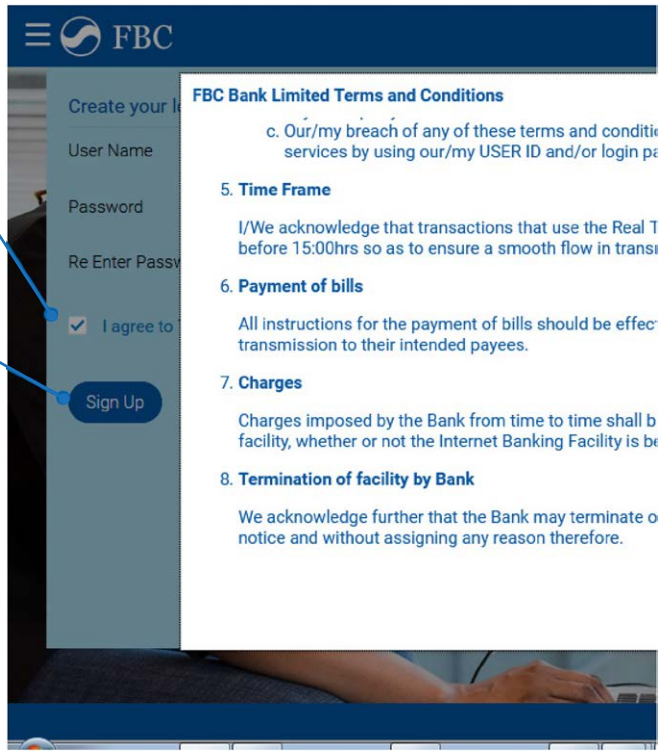
- Double click on Terms and Conditions to read and understand the full terms and conditions as shown below



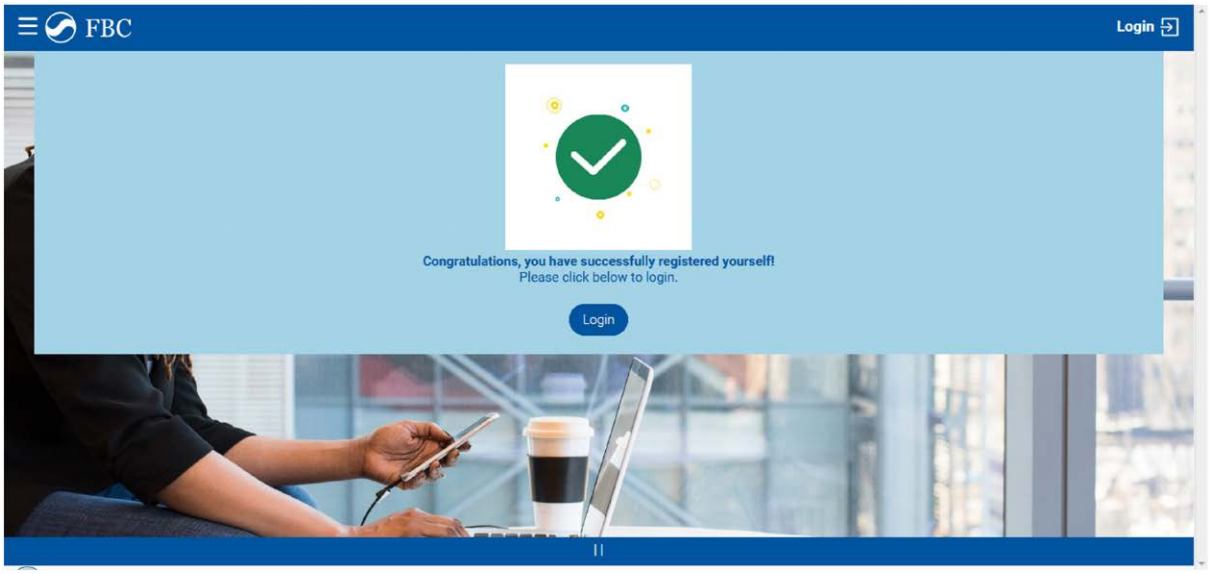
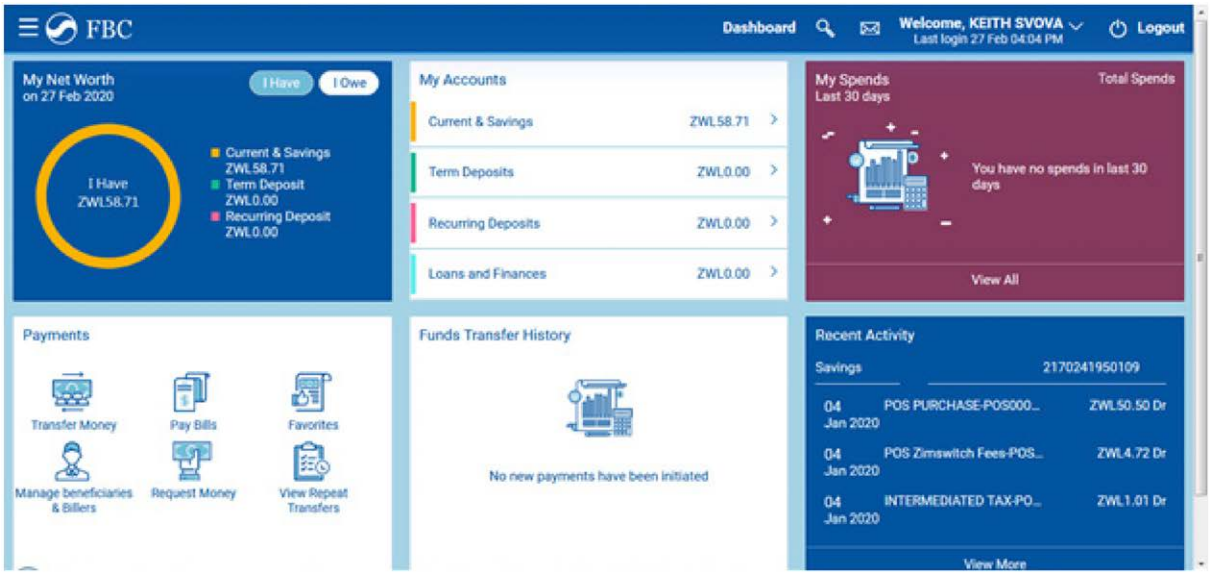
- Read the Terms and Conditions



- If you are agreeable to the Terms & Conditions, tick the box to proceed
- Click Sign Up to complete the registration process



- The page below appears once you are successfully registered
- Click Login to login into your created profile



- You are now successfully logged on as a registered user!