FBC Internet Banking (OBDX)

Retail User Guide

FBC Internet Banking (OBDX) Retail User Guide

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2



Login Page



Enter username and password to login



3

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Two factor authentication

Enter 6-digit OTP received on registered email and mobile number

Verification	\otimes
One Time Verification	
A verification code has been sent to your registered mobile number. Please enter that code below to compl Verification Code	ete the process
	Ø
Resend Code	
Attempts Left	
4 Reference Number	
9317542	
Submit Cancel	

Forgot Password



Enter username and date of birth



4

FBC Internet Banking (OBDX)



Enter 6-digit OTP and submit

	o get Password				
c o	ikay, no problem. Just e	enter the details below.		A	
	Username	nolwazi1	C		
	Date of Birth	27 Jul 1993	Forgot your in pass	ternet banking word?	
			No worries, generat 3 simple steps.	e a new password in	
			1. Enter your Userna birth.	ame and Date of	
			2. Authenticate you OTP received on yo	r details by entering ur mobile.	T
1.			3. Reset you passw new password of yo	ord by entering a our choice.	
14					-
)	One Time Verificatio	n			
	A verification code l	has been sent to your registered mobile number. Please enter that code below to complete the process			
	Verification Code			Enter 1 or more chara 10.	cters, up to a m
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	9317673				
C.M.					
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FBC Internet Banking (OBDX) User Guide – Corporate Customers

Reset Password



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Retail User Dashboard

Retail User Dashboard

$\equiv \bigcirc$ FBC						Dashboa	Ird Q Definition of Feb 09	37 AM O Logout
My Net Worth on 07 Feb 2024	(There	IOwe	My Accounts			My Spends Last 30 days		ZWL70,121,264.25 Total Spends
			Current & Savings	ZWL58,429.86	2		Uncategorized	
I Have	Current & Savings ZWL58,429.86 Term Deposit		Term Deposits	ZWL0.00	5			
	Recurring Deposit ZWL0.00		Recurring Deposits	ZWL0.00	2			
			Loans and Finances	ZWL21.686.876.03	>		View All	
Payments			Funds Transfer History			Recent Activity		
100			MOSES	ZWL150,000.00	÷	Savings		2170195300153
Transfer Money	Favorites Manage Pavees	& Billers	30 31 Jan 2024		_	07 ZIPIT B	II Payment-30050002 ZIP050FBC N	ZWL5,000.00 Dr
100 B			FRANCIS 424 21 23 Jan 2024	ZWL650,000.00 Success	:	07 ZIPIT BI Feb 2024	II Payment Fee-30050002 ZIP050F	ZWL600.00 Dr
Request Money	view Repeat Transfers		RATIDZO 445 21 145 04 Dec 2023	\$5.00 Success	:	07 INTERN Feb 2024	IEDIATED TAX-30050002 ZIP050FB_	ZWL100.00 Dr
			View All		-		View More	

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FBC Internet Banking (OBDX)

Account summary

$\equiv \bigcirc$ FBC					Dashboard Q Diff Welcome, NOLWAZI Last login 07 Feb 09	K37 AM
My Net Worth on 07 Feb 2024	Current & Savings ZML 56,423 66 = ZML 10 2018	Cutrent & Savings 2 Accounts Active VIIII INSURVATI STAFFFCA ACCOUNTS I Conventional	X ZWL49,906.39	My Spends Last 30 days	• Uncategorized	ZWL70,121,264.25 Total Spends
	Recurring Deposit ZWL0.00	COUNCE 21 COUNCE IS A LACTIVE STAFF FCA ACCOUNTS Conventional	\$0.78 •		View All	
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Transfer Money	Eaverities Manage Payers & Billions	30-27 31 Jan 2024		07 Feb 2024	ZIPIT Bill Payment-30050002 ZIP050FBC N	ZWL5,000.00 Dr
En constitución de la constituci	Dis View Percent Transfere	FRANCIS 211 221 224 23 Jan 2024	ZWL650,000.00 Success	07 Feb 2024	ZIPIT Bill Payment Fee-30050002 ZIP050F	ZWL600.00 Dr
		RATIDZO 1145 21 0145 04 Dec 2023	\$5.00 Success	07 Feb 2024	INTERMEDIATED TAX-30050002 ZIP050FB	2WL100.00 Dr
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Adding a Beneficiary







Setups

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×Q) FBC	
<	Setups	
Manage	beneficiaries & Billers	
Repeat 1	Fransfers	



Add new payee

Payee List					
 d Payment History 	Multiple Transfers	Funds Transfer History	Payment History Status	Upcoming Payments	Manage beneficiaries & Biller >
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N nolwazi Edit		~		Want to make a	Note a payment to someone new? kdd New Payee
TKAHARI Edit		~			
Back to Dashboard					

Select bank account

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Add New Payee	\otimes	Want to make a paym
What type of payee would you like to add? Bank Account Demand Draft O N		Add Nev



Enter Payee Details

dd Payee					
Bank Account					
Payee Name					
Upload Photo Max image size - 1000 KB. File formatJPG and .PNG					
Account Type					
Internal Dor	mestic Int	ernational			
Branch 035 - FBC BS NOS	TRO VIRTUAL	. B 🗸			
Account Number					
Account Name					
Beneficiary Mobile	Number				
Beneficiary E-mail					
Nickname					
⊕ Add Ø) Cancel				

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Payments

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Favorites	
Setups	>
Payments and Transfers	>
Inquiries	>
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FBC Internet Banking (OBDX)



Pay using existing beneficiary New beneficiary My accounts / Own account payments

Favorites /	Adhoc Demand Draft	Transfer Money	Adhoc Transfer	Card Payment	Card Payment History	Multiple Transfers Fi
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Balance : ZWL49,90	16.39					\$ ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Beneficiary						age and a second
Please Select	~				Transferring n	noney has never been easier!
Amount					Transfer money to r	egistered payees across the globe
	~				from your FBC Bank	savings or current accounts. You oney to your friends' Mobile, Email
	View Limits				ID and Facebook ac	counts.
Transfer When					Haven't registered y	vour payee yet?
Now					No problem! Use the money.	e Adhoc Transfer service to transf
					Did you know?	
					You can transfer mo	oney towards multiple payees at
	O Connel				once nom the Mata	pre manarera option

(10)



Adhoc Payments Allows one to make Internal; Inter-Bank (RTGS) and International (TT) payments

(11)

× 🔗 FBC				
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Favorites Adhoc Dema	and Draft Transfer Money	Adhoc Transfer	Card Payment	Card Payment I
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Account Name				transfer.
Beneficiary Mobile Number				
Beneficiary E-mail				
Amount ZWL V View Limit	<u>s</u>			
Transfer When				
Now				
Note				
35 Characters Left				





Select International and complete the provided field and select download and continue

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	Balance : \$642.79									
	Account Number / IBAN									
	2222222222									
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	Account Name									
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FBC Internet Banking (OBDX)



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FBC Internet Banking (OBDX)

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Proof of Payment (POP)

Proof of Payment (POP) or E-receipt retrieval - Go back to dashboard and select transfer money

	Sanking x 2 1714635321282.pdf x +	– چه an خه an جه ه	o ×
× 🔗 FBC		Dashboard Q 🖂 Welcome, KHOLISANI MOYO 🗸 🖞 Last login 02 May 09:14 AM) Logout
 Payments and Transfers Transfer Money Adhoc Payment Multiple Transfers Card Payment Card Payment History 	My Net Worth on 02 May 2024 I Have ZWL20,970,559.34 Errm Deposit ZWL0.00 Recurring Deposit ZWL0.00	My Accounts My Spends Current & Savings ZWL20,970,559,34 Term Deposits ZWL0.00 Recurring Deposits ZWL0.00 Loans and Finances ZWL0.00	
	Payments Transfer Money Favorites Manage Payees & Billers Request Money View Repeat Transfers	Funds Transfer History Recent Activity Savings 07 ATM Mar 2024 07 ATM M	CASH WITH WDRAWAL TAX-00000

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FBC Internet Banking (OBDX)

Select transfer history to get an e-receipt

< avorites	Adhoc Demand Draft								
		Transfer Money	Adhoc Transfer	Card Payment	Card Payment Histor	Multiple Tr	ransfers	Funds Tr	
Beneficiary Nam	e			Transaction Reference	Number				
All	~								
Status				Transfer Type					
Please Select	~			Please Select	\sim				
From Account									
				From Date	To Date	-			



Multiple transfers

$\times \bigcirc$ FBC	A
Payments and Transfers	
Transfer Money	
Adhoc Payment	
Multiple Transfers	
Card Payment	
Card Payment History	

Allows one to pay 5 beneficiaries at once

(19)

Favorites	Adhoc Demand Draft	Transfer Money	Adhoc Transfer	Card Payment
Payee 1				
211-01-000	m ■53 ~~	/		
Balance : ZV	VL49,906.39			
Beneficiary			107	
Please Selec	গ ~		Ш	
G Gift	Ê.			
N noh	wazi			
		5		
т тка	AHARI			
?				
E Save	Make a Copy & Say	ve Reset Fields		
ayee 2				
Transfer Fro	m			





Card payments Allows one to load Mastercard and Instant Cards

(20)

$\times \bigcirc$ FBC
A Payments and Transfers
Transfer Money
Adhoc Payment
Multiple Transfers
Card Payment
Card Payment History





Card Payment History Allows one to download card payment proof of payments

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Payments and Transfers
Transfer Money
Adhoc Payment
Multiple Transfers
Card Payment
Card Payment History

	98).				
Favorites	Adhoc Demand Draft	Transfer I	Money Adl	noc Transfer	Card Payment
Select Period					
Previous Quar	ter 🗸 🗸				
Search By Cal	rd Number, Card Type 🔦				
Date	Card Number	Amount	Card Type	Reference No	Receipt

21

Bill Payments





22





Go to Payment

ר	FBC
<	Bill Payments
Payment	
Payment I	History
Register Z	limra
Pay Zimra	i i



Select Biller Category

Payment Payment History Register Zimra Pay Zimra Category Select Utilities ZIMRA NSSA Telecoms Internet Service		Bill Payment				
Category Select ✓ Utilities ZIMRA NSSA Telecoms Internet Service		Payment	Payment History		Register Zimra	Pay Zimra
Category Select ✓ Utilities ZIMRA NSSA Telecoms Internet Service	F				i i	
Select Utilities Utilities ZIMRA NSSA Telecoms Internet Service	L	Category				
Utilities ZIMRA NSSA Telecoms Internet Service		Select		~		
ZIMRA NSSA Telecoms Internet Service		Utilities				
NSSA Telecoms Internet Service		ZIMRA				
Telecoms Internet Service		NSSA				
Internet Service		Telecoms				
		Internet Serv	ice			
Olathing		Olathing				

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Choose biller Name

Bill Payment				
Payment	Payment History	Register Zimra	Pay Zimra	
Category				
Utilities	×	1		
Biller Name				
Select	\ \	/		
RUWALOCA	BOARD			
CITY OF GW	RU			
CITY OF HAR	ARE			
CITY OF KWE	EKWE			
CHITUNGWI	A MUNICIPALITY			

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FBC Internet Banking (OBDX)



Capture details and submit

Payment	Payment History	Register Zimra	Pay Zimra
Category			
Utilities		\sim	
Biller Name			
CITY OF HAR	ARE	~	
Account Nun	nber		
	ma (A a montion of in hill		
Customer Na	me (As mentioned in bill	er's record)	
Customer Na	me (As mentioned in bill	er's record)	
Customer Na Pay From	me (As mentioned in bill	er's record)	
Customer Na Pay From 2170	me (As mentioned in bill	er's record)	
Customer Na Pay From 2170 Balance : ZW	me (As mentioned in bill ■63 /L49,906.39	er's record)	
Customer Na Pay From 2170 Balance : ZW Amount	me (As mentioned in bill ■63 /L49,906.39	er's record)	
Customer Na Pay From 2170 Balance : ZW Amount	me (As mentioned in bill ■63 /L49,906.39	er's record)	
Customer Na Pay From 2170 Balance : ZW Amount	me (As mentioned in bill ■63 /L49,906.39	 	
Customer Na Pay From 2170 Balance : ZW Amount	Ime (As mentioned in bill	 	





Go to payment History to Download proof of Payment

× 📀 FBC	
< Bill Payments	Bill Payment
Payment	Payment Payment History Register Zimra Pay Zimra
Payment History Register Zimra	Category Utilities ~ Biller Name
Pay Zimra	CITY OF HARARE
	Account Number
	Customer Name (As mentioned in biller's record)



Select period and download

ayment	Payment History	Regis	ter Zimra Paj	y Zimra		
elect Perio Previous Qu	od Iarter	~				
Search By I	Biller, Category	Q				Downloa
					_	
Date	Biller	Category	Bill Amount	Reference No	Status	Status
Date 02 Dec 2023	Biller CITY OF BULAWAYO	Category Utilities	Bill Amount ZWL271,681.00	Reference No 261377	Status Completed	Status Down

ZIMRA TARMS

REGISTRATION

1. Login on OBDX

2. Go to the menu and select bill payments

×	S FBC	
8	Accounts	>
·0·	Payments	>
<u>g</u>	Bill Payments	>
Ð	Trade Finance	>
C	Forex Deal	
3	Liquidity Management	>
Ņ	Credit Facility Management	>

3. Under bill payments select register ZIMRA

27

×Ç	FBC	
<	Bill Payments	
Payme	nt	
Payme	nt History	
Registe	er Zimra	
Pay Zir	mra	



4. Select account number to register, enter Tin number provided by Zimra and register

Register Zim	a Account			
Payment	Payment History	Register Zimra	Pay Zimra	
Account Numb	er			
3010				
Balance : ZWL2	227,431,285.92			
Tin Number				
⊘ Register	⊗ Cancel			

5. Review details and confirm

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6. Registration entry will be submitted for approval

R

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Tran	saction
0	ONFIRMATION
Т	ransaction submitted successfully.
Stat	us
Pen	ding for Approval
Tin I	Number:
200	0005131
Curr	ency
USD	
Regi	istered Account
481	o de la constante de

7. For entries that require authorization registration entry will be available under non-financial, Payee Biller

					THE FT BILLE	
0 Non Financial	0 Biller Maintenance	2 Payee Biller	0 Non Financial Bulk File	0 Non Financial Bulk Reo	0 ord Trade Finance	0 Forex Deal
iete 🗸 🧹	Description	Payee Type	Category	Initiated By	Reference No	Status
10 Oct 2.57 AM	Zimra Registration	BANKACCOUNT	Zimra	- SIVA	301024553E9#	() In Progress
0 0ct 0.00 AM	Zimra Registration	BANKACCOUNT	Zimra	ZIVA	301001812874	() In Progress
	0 Von Financial atc.	0 0 Von Financial Biller Maintenance atc Description 0 Oct Zimra Registration 0 Oct Zimra Registration	0 0 2 Von Financial Biller Maintenance Payee Biller atc Description Payee Type 0 Oct Zimra Registration BANKACCOUNT 0 Oct Zimra Registration BANKACCOUNT	0 0 2 0 Van Financial Biller Maintenance Payee Diller Non Financial Bulk File atc O Description Payee Type Category 0 Oct S7 AM Zimra Registration BANKACCOUNT Zimra 0 Oct Zimra Registration BANKACCOUNT Zimra	0 0 2 0 0 0 Von Financial Biller Maintenance Payee Biller Non Financial Bulk File Non Financial Bulk File Non Financial Bulk Rec atc Description Payee Type Category Initiated By 0 Oct S7 AM Zimra Registration BANKACCOUNT Zimra 'ZIVA 0 Oct Cot AM Zimra Registration BANKACCOUNT Zimra 'ZIVA	0 0 2 0

Proceed and make domestic payment using registered tin.

DOMESTIC PAYMENT

1. Go to bill payments and select Pay Zimra

<	Bill Payments
Payment	
Payment	History
Register	Zimra
Pay 7imr	a



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2. Enter Tin number, choose currency and verify Tin

Bill Payment				
Payment	Payment History	Register Zimra	Pay Zimra	
Transfer Type				
• Domestic	 Custom 			
Tin Number:				
Currency		_		
USD •	ZWL			
⊘ Verity				

(30)



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3. The Tin will be verified against the registered name at ZIMRA, confirm details and enter amount

-	
-	
⊗ Cancel	← Back
	Cancel



4. The payment will be submitted for approval

CONFIRMATION	
Transaction submitted successfully.	
Reference Number	
2511544D17BA	
Status	
Pending for Approval	
Tin Number:	Biller Name
800000089	Desks
Source Account	Name
3010	100

5. Payment will be available under pending for approval financial electronic bill Payments.

Pend	ling for App 0	o o		14	0	0				Financial	~
Act	count Finan	cial Payments	Electronic	Bill Payments	Bulk File	Bulk Reo	brd				
•	Date	Description	Biller Name	Biller Location	Details	From Acco	unt	Amount	Initiated By	Reference No	Status
o	25 Nov 9:26 AM	Create Bill Payment			e.	3010	н	ZWL12.00		2511544D178A	la Progress
0	25 Nov 9 28 AM	Create Bill Payment				481	-3	\$12.00		25116D686780	In Progress

ZIMRA CUSTOM PAYMENT

- 1. Select Custom tab and choose assessment.
- 2. Enter assessment using the format **Y14-ZWHR-2023** (assessment number ZIMRA station code -Year)

Bill Payment				
Payment Pay	ment History	Register Zimra	Pay Zimra	
Transfer Type Domestic • Custom Transfer Typ Pre Payment Assessment Number Verify	Custom e • Assessment r			

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FBC Internet Banking (OBDX)



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3. Verified assessment details will be populated on screen, then proceed to pay

Dom	restic •	Custom		
 Pre 	Payment	 Asses 	sment	
Assessr Y3-ZV	nent Number -2022	r		
Register	ed Account			
4870				
Amount				
7000.0				
Currenc	y .			
USD				
Register	ed Account			
			\sim	
Balance	: ZWL184,72	22,835.06		
Ø Su	bmit	Cancel		



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4. Payment will be available under pending for approval financial electronic bill Payments.

Pend	ling for App	rovals							Financial	~
Ac	0 count Finan	0 cial Payments	Electronic	14 Bill Payments	0 Bulk File	0 Bulk Record				
•	Dete	Description	Biller Name	Biller Location	Octails	From Account	Amount	Initiated By	Reference No	Status
0	25 Nov 9:26 AM	Create Bill Payment			-	301012	ZWL12.00		2511544D178A	(i) In Progress
0	25 Nov 9:28 AM	Create Bill Payment			-	48101:	\$12.00		25116D686780	In Progress



5. Proof of payments can be retrieved under *bill payment History*

	Bill	Payment						
	P	ayment	Payme	ent History	Reg	gister Zim	ra	Pay Zimra
	т	ransfer Type Domestic	• Cu	istom				
Payr	nent His	story						
Pa	yment	Payment History	Regist	er Zimra Pa	ay Zimra			
Se CL Se	lect Perio Irrent Peri Parch By E	d od Biller, Category	~ Q				Download 🗸	Notes
	Date	Biller 🔨	Category	Bill Amount	Reference No	Status	Status	With Payment History get all the past bill paymen recharges records with a few click. Check wheth paid bill or not check if the payment was on time
	20 Oct 2023	ZIMRAPrepayment	ZIMRA	ZWL100.00	260593	Completed	Download	You can even download or e-mail a copy of the e receipt of your bill payment.
	20 Oct 2023	ZIMRADomestic	ZIMRA	ZWL77.00	260889	Completed	Download	View Bills Quick Recharge
	20 Oct 2023	ZIMRADomestic	ZIMRA	ZWL88.00	260879	Completed	Download	
	20 Oct 2023	ZIMRADomestic	ZIMRA	ZWL77.00	260826	Completed	Download	
	20 Oct	ZIMRADomestic	ZIMRA	ZWL33.00	260818	Completed	Download	

Statements



Click on the search icon, a drop down menu is displayed and "Current and Savings - View Statement".

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FBC Internet Banking (OBDX)

$\equiv \bigcirc$ FBC		Dashboard	Search for transacti	ons example Pay Bills	٩	36 Welcome, Last login	04 Dec 08:19 AM	 Cogout
Your password is about to e	xpire in 8 days, please change y	our password at	Current and Saving Account Details	gs - Saving & Current				\otimes
My Net Worth	Have I Owe	My Accour	Current and Saving	gs - View Statement		My Spends		Total Spends
on 04 Dec 2020 I Have ZWL394.42	Current & Savings ZWL394.42 Term Deposit ZWL0.00 Recurring Deposit ZWL0.00	Current & S Term Depo Recurring	Current and Saving Current and Saving Current and Saving Current and Saving	js - Cheque Status Inq js - Cheque Book Req js - Stop/Unblock Che ZWL0.00	uest que	Last 30 days	You have no sp days	ends in last 30
		Loans and	Finances	ZWL0.00	>		View All	
Payments		Funds Tran	sfer History			Recent Activity		
<u> </u>	9mm 1	S1 SA	MANTHA	ZWL1,206.02	:	Savings	2170	195300154
Transfer Money Pay B	ills Favorites			5000033	_	16 CASH WITH Nov 2020	IDRAWAL-	\$30.00 Dr
		P 4	WRENCE	ZWL1,900.00 Success	1	30 CASH DEPO Nov 2020	DSIT-	\$20.00 Cr
Manage Request beneficiaries &	Money View Repeat Transfers				_	02 DSTV SUBS	CRIPTION	\$19.00 Dr

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Click the drop down arrow to select the account you would like to view the statement from. Click "Proceed".

$\equiv \bigcirc$ FBC		Dashboard	Q	⊠ ³⁶	Welcome, Last login 04 Dec 08	E19 AM	Q	Logout
	Choose Account		R					
	Select Account		C					
	1234 5678 9012 3456							
	→ Proceed © Cancel							
	1			1				





Click "View Options" and select "Date Range"

$\equiv \bigcirc FBC$ Go to Dashboard				Dashb	oard 🔍	⊠ <mark>36</mark>	Welcome, Last login 04 Dec 08:19 AM	イン () Logout
View Statement								
Account Details	View Statement	Cheque Book Rec	quest (Cheque Status Inquiry	Stop/Unbloc	k Chequ	e Request Statement	
Account Number 1234 5678 9012 3456 View Options		Account Number 1234 5678 9012 3456		Opening Balance ZWL438.18			Closing Balance ZWL181.54	Download ~
Current Month	~	Date	Description		Reference No		Amount	Balance
Current Month Previous Month		01 Dec 2020	POS PURCHA POS0000K F	ASE-07580020 FIRST STREET HARARE -	020POSP2033	600U9	ZWL53.90	ZWL384.28
Previous Quarter		01 Dec 2020	POS Zimswit POS0000K F	tch Fees-07580020 IRST STREET HARARE -	020POSP2033	600U9	ZWL0.81	ZWL383.47
Select Date Range		01 Dec 2020	INTERMEDIA POS0000K F	TED TAX-07580020 IRST STREET HARARE -	020P0SP2033	600U9	ZWL0.54	ZWL382.93
Request Statement Pre-Generated Stateme	nt	01 Dec 2020	POS PURCH POS000Price	ASE-29007623 eless InternationalHarare	020P0SP2033	60329	ZWL150.00	ZWL232.93
		01 Dec 2020	BRN POS TA POS000Price	X -29007623 eless InternationalHarare	020POSP2033	60329	ZWL2.00	ZWL230.93
		02 Dec 2020		Ref. 4 MAY FEES	4 MAY FEES		ZWL4.72	ZWL226.21



After selecting "Date Range", enter the dates you would like to search from and click on "Apply Filter".

$\equiv \bigcirc$ FBC				Dashboard C	K ⊠ ³⁶ W	e lcome, Last login 04 Dec 08:19 AM	〜 () Logout
View Statement							
Account Details	View Statement	Cheque Book Rec	uest Cheque Status Inqu	iry Stop/Uni	olock Cheque	Request Statement	
Account Number 1234 5678 9012 3456 View Options		Account Number 1234 5678 9012 3456	Opening ZWL43	Balance 8.18		Closing Balance ZWL181.54	Download ~
Select Date Range	~	Date	Description	Reference	No	Amount	Balance
Date From 01 Nov 2020	₿ ◀	01 Dec 2020	POS PURCHASE-07580020 POS0000K FIRST STREET HARAI	RE - 020POSP2	033600U9	ZWL53.90	ZWL384.28
Date To		01 Dec 2020	POS Zimswitch Fees-07580020 POS0000K FIRST STREET HARA	RE - 020POSP2	0336 <mark>00U</mark> 9	ZWL0.81	ZWL383.47
30 Nov 2020		01 Dec 2020	INTERMEDIATED TAX-07580020 POS0000K FIRST STREET HARA	RE - 020POSP2	033600U9	ZWL0.54	ZWL382.93
Apply Filter C	Reset	01 Dec 2020	POS PURCHASE-29007623 POS000Priceless InternationalHa	rare 020POSP2	03360329	ZWL150.00	ZWL232.93
E-Statement		01 Dec 2020	BRN POS TAX -29007623 POS000Priceless InternationalHa	irare 020POSP2	03360329	ZWL2.00	ZWL230.93
Request Statement		02 Dec 2020	Ref. 4 MAY FEES	G 4 MAY FEE	S	ZWL4.72	ZWL226.21
Pre-Generated Statem	ent	02 Dec 2020	Ref. 4 MAY FEES	4 MAY FEE	S	ZWL4.72	ZWL221.49
		03 Dec 2020	ZIPIT Bill Payment-30050001 ZIP050FBC Econet Mobile	019UTLP2	033803RC	ZWL10.00	ZWL211.49





A preview of the Statement will be displayed. Click "Download"

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Account Details	View Statement	Cheque Book Requ	est Cheque Status Inquiry	Stop/Unblock Cheque	Request Statement	
Account Number 1234 5678 9012 3456 View Options		Account Number 1234 5678 9012 3456	Opening Balanc ZWL1,212.53	e	Closing Balance ZWL438.18	Download 🗸
Select Date Range	~	Date	Description	Reference No	Amount	Balance
Date From			ZIPIT Bill Payment-30050001			
01 Nov 2020		02 Nov 2020	ZIP050FBC Econet Mobile MoolaHarare -	019UTLP2030704ZF	ZWL26.00	ZWL1,186.53
Date To 30 Nov 2020	<u> </u>	02 Nov 2020	ZIPIT Bill Payment-30050001 ZIP050FBC Econet Mobile MoolaHarare -	019UTLP203070Q3P	ZWL10.00	ZWL1,176.53
All	~	02 Nov 2020	Ref. 23 JULY FEES	23 JULY FEES	ZWL4.72	ZWL1,171.81
Y Apply Filter	C Reset	02 Nov 2020	POS PURCHASE-07580060 POS0000K FIRST STREET HARARE -	020POSP2030708JM	ZWL159.98	ZWL1,011.83
E-Statement		02 Nov 2020	POS Zimswitch Fees-07580060 POS0000K FIRST STREET HARARE -	020P0SP2030708JM	ZWL20.93	ZWL990.90
Request Statement		02 Nov 2020	INTERMEDIATED TAX-07580060 POS0000K FIRST STREET HARARE -	020POSP2030708JM	ZWL3.20	ZWL987.70

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FBC Internet Banking (OBDX)



Select the "pdf" format

$\equiv \bigcirc$ FBC				Dashboard	۹ 🛯	6 Welcome, Last login 04 Dec 08:19 AM	〜 🖒 Logout
Account Details	View Statement	Cheque Book Req	uest Cheque Status Inquiry	/ Stop	/Unblock Che	que Request Statement	
Account Number 1234 5678 9012 3456 View Options		Account Number 1234 5678 9012 3456	Opening B ZWL1,21	alance 2.53		Closing Balance ZWL438.18	Download ~
Select Date Range	~	Date	Description	Refer	ence No	Amount	CSV
Date From 01 Nov 2020		02 Nov 2020	ZIPIT Bill Payment-30050001 ZIP050FBC Econet Mobile MoolaHarare -	0190	TLP2030704Z	F ZWL26.00	MT940 pdf
Date To 30 Nov 2020	6	02 Nov 2020	ZIPIT Bill Payment-30050001 ZIP050FBC Econet Mobile MoolaHarare -	0190	TLP203070Q3	P ZWL10.00	ZWL1,176.53
All	~	02 Nov 2020	Ref. 23 JULY FEE	s 23 JU	ILY FEES	ZWL4.72	ZWL1,171.81
Y Apply Filter	G Reset	02 Nov 2020	POS PURCHASE-07580060 POS0000K FIRST STREET HARAR	E- 020P	OSP2030708J	ZWL159.98	ZWL1,011.83
E-Statement		02 Nov 2020	POS Zimswitch Fees-07580060 POS0000K FIRST STREET HARAR	E- 020P	0SP2030708J	ZWL20.93	ZWL990.90
Request Statement		02 Nov 2020	INTERMEDIATED TAX-07580060 POS0000K FIRST STREET HARAR	E- 020P	OSP2030708J	IM ZWL3.20	ZWL987.70



Your bank statement will be displayed as shown below

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	Opening Bala	ince : ZWL1,212.53 Closing Balance : ZWL460.07								
	Date	Description	Value Date	Reference Number	Debit	Credit	Balance			
	04 Nov 2020	POS PURCHASE-63191907 POS000NED OK FIRST STREET HARARE -	04 Nov 2020	020POSP20309003X	ZWL73.69		ZWL581.30			
	04 Nov 2020	POS Zimswitch Fees-83191907 POS000NED OK FIRST STREET HARARE	04 Nov 2020	020POSP20309003X	ZWL1.35		ZWL579.95			
	04 Nov 2020	ZIPIT Funds Transfer-30050001 ZIP042FBC Econet Mobile MoolaHarare	04 Nov 2020	019FTRP2030900GC		ZWL180.00	ZWL759.95			
	04 Nov 2020	ZIPIT Funds Transfer-30050001 ZIP042FBC Econet Mobile MoolaHarare	04 Nov 2020	019FTRP2030900GH		ZWL180.00	ZWL939.95			
	04 Nov 2020	POS PURCHASE-29007623 POS000Priceless InternationalHarare	04 Nov 2020	020POSP20309037F	ZWL300.00		ZWL639.95			
	04 Nov 2020	BRN POS TAX -29007623 POS000Priceless InternationalHarare -	04 Nov 2020	020POSP20309037F	ZWL2.00		ZWL637.95			
	04 Nov 2020	INTERMEDIATED TAX-29007623 POS000Priceless International Harare	04 Nov 2020	020POSP20309037F	ZWL6.00		ZWL631.95			
	05 Nov 2020	ZIPIT Bill Payment-30050001 ZIP050FBC Econet Mobile MooiaHarare	05 Nov 2020	019UTLP2031002JQ	ZWL10.00		ZWL621.95			
	05 Nov 2020	POS PURCHASE-MBCA4083 POS0000K FIRST STREET 9 1 HARARE -	05 Nov 2020	020POSP20310004H	ZWL58.18		ZWL563.77			
	05 Nov 2020	POS Zimswitch Fees-MBCA4083 POS0000K FIRST STREET 9 1 HARARE .	05 Nov 2020	020POSP20310004H	ZWL0.90		ZWL562.87			#
	05 Nov 2020	2170195300153 Ref. 5 JUNE FEES	04 Nov 2020	5 JUNE FEES	ZWL4.72		ZWL558.15			
	05 Nov 2020	2170195300153 Ref. 02 JUNE FEES	05 Nov 2020	02 JUNE FEES	ZWL4.72		ZWL553.43		4	+
	05 Nov 2020	ZIPIT Bill Payment-30050001 ZIP050FBC Econet Mobile MoolaHarare	05 Nov 2020	019UTLP203100LPC	ZWL10.00		ZWL543.43			
	06 Nov 2020	2170195300153 Ref. 6 JUNE FEES	04 Nov 2020	6 JUNE FEES	ZWL4.72		ZWL538.71			
	06 Nov 2020	POS PURCHASE-07580606 POS0000K FIRST STREET HARARE	06 Nov 2020	020POSP2031103XV	ZWL512.50		ZWL26.21			

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Proof of Payments

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Click the toggle menu (highlighted below in green).

≡ 🔗 FBC		Dashboard	٩	⊠ ³⁶ Welcome, Last login 03 Dec 08:45 AM ✓ () Logout
on U4 Dec 2020	Current & Savings	ZWL394.42	>	Last 30 days Total Spends Uncategorized
Current & Savings ZWL394.42 I Have Term Deposit	Term Deposits	ZWL0.00	>	10%
ZWL394.42 = Recurring Deposit ZWL0.00	Recurring Deposits	ZWL0.00	>	
	Loans and Finances	ZWL0.00	>	View All
Payments	Funds Transfer History			Recent Activity
	SI SAMANTHA	ZWL1,206.02 Success	:	Savings
Transfer Money Pay Bills Favorites	24 Sep 2020			16 CASH WITHDRAWAL- \$30.00 Dr Nov 2020
		ZWL1,900.00 Success	:	30 CASH DEPOSIT
Manage Request Money View Repeat beneficiaries & Transfers	20 Aug 2020			02 DSTV SUBSCRIPTION \$19.00 Dr
Billers	SIBUSISO	ZWL40.00 Success	:	Dec 2020
	17 Aug 2020			
	View All			View More

38

FBC Internet Banking (OBDX)



Click on "Payments".

×	🔗 FBC				Dashboard 🔍	<mark>⊠^{36.} Welcome,</mark> Last login 03 Dec 08:4	45 AM	〜 🕐 Logout
			Your password is about to expire in	8 days, please change y	our password at the ea	rliest. Change Password.		
8	Accounts	>	My Net Worth	THave TOwe	My Accounts			My Spends
0	Payments	>	on 04 Dec 2020		Current & Savings	s ZWL394.42	>	Last 30 days
	Bill Payments	>	= Cur ZW	rrent & Savings /L394.42	Term Deposits	ZWL0.00	>	
	Account Settings	>	I Have I fer ZWL394.42 ZW Ret Two	/L0.00 curring Deposit	Recurring Deposi	ts ZWL0.00	>	100%
₽	Mail Box	>		110.00				
œ	Leave Feedback				Loans and Finance	ces ZWL0.00	2	
0	ATM/Branch Locator		Payments		Funds Transfer H	listory		Recent Activity
			e e e e e e e e e e e e e e e e e e e	(COL)	S1 SAMAN	THA ZWL1,206.02 Success	:	Savings
			Transfer Money Pay Bills	Favorites	24 Sep 20	020		16 CASH Nov 2020
						ACE ZWL1,900.00 A Success	:	30 CASH
			Manage Request Money	View Repeat	20 Aug 2	020		02 DSTV
			Billers	Hanarets	SIBUSIS	CO MOYO ZWL40.00 Success	:	Dec 2020



Select "Inquiries".



39

FBC Internet Banking (OBDX)

Under "Inquiries" select "Funds Transfer History".





Click any of the following that apply under Transfer Type: Choose "Domestic" for RTGS / "Self" for own account / "Internal" for internal transfer.

		Dashboard	Q <mark>36 Welcome,</mark> Last login 04	Dec 08:19 AM 🗸 🕐 Logout
Transfer Money	Adhoc Transfer	Multiple Transfers	Funds Transfer History	Payment History Status >
		Transaction Reference Nu	umber	
		Transfer Type		
		Please Select	~	
		Please Select		
		Self		
		Internal		
		Domestic		
	Transfer Money	Transfer Money Adhoc Transfer	Dashboard Transfer Money Adhoc Transfer Multiple Transfers Transaction Reference Nu Transfer Type Please Select Please Select Self Internal Domestic	Dashboard Come Transfer Money Adhoc Transfer Multiple Transfers Funds Transfer History Transaction Reference Number Transfer Type Please Select V Please Select V Self Internal Domestic Internal



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Select your preferred dates by inputting "From Date" and "To date". Click "Search". N.B. For same day transactions, the date range should be from the day of transaction to the next day.

$\equiv \bigcirc FB$	C			Dashboard	Q 🖂 36 Welcome, Last login 04	Dec 08:19 AM 🗸 🖞 Logout
Fund Transfe	r History					
Favorites	Adhoc Demand Draft	Transfer Money	Adhoc Transfer	Multiple Transfers	Funds Transfer History	Payment History Status >
Beneficiary Nan	ne			Transaction Reference N	umber	
Please Select	~			Iransfer Type Internal	~	
From Account Please Select	~			From Date 24 Sep 2020	To Date 25 Sep 2020	←
Q Search	🗘 Clear					



The transaction will pop up below (as highlighted in green below)

$\equiv \bigcirc$ FB	С			Dashboard	Q, ⊠ <mark>30</mark> W	elcome, Last login 04 D	Dec 08:19 AM	(¹) Logout
Fund Transfe	r History							
Favorites	Adhoc Demand Draft	Transfer Money	Adhoc Transfer	Multiple Transfers	Funds Trans	sfer History	Payment History	Status >
Beneficiary Nam All	ie ~			Transaction Reference N	lumber			
Status Please Select	~			Transfer Type	~			
From Account				From Date	To Date			
Please Select	~			24 Sep 2020	25 Sep 2020) 🛄		
9, Search	O Clear							
								Download
Date	From Account	Beneficiary Details	Amoun	t Transfer Ty	pe Referen	ce Number	Status	
24 Sep 2020	1234 5678 9012 3456	SAMANTHA 119 1234 5678 9012 3456	5 ZWL1,2	06.02 Internal	020INF	F202688001	Successful	:
Page 1 of 1 (1	of 1 items)] +						



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Click on the 3 dots and select "View Details"

$\equiv \bigcirc$ FI	BC			Dashboard Q	A Sector	04 Dec 08:19 AM C Logout
Beneficiary Nar All	ne V		Transacti	on Reference Numb	er	
Status Please Select	~		Transfer Internal	Гуре	~	
From Account Please Select	~		From Dat 24 Sep 20	e 120 🔛	To Date 25 Sep 2020	<u>.</u>
Q Search	Clear					
						Download
Date	From Account	Beneficiary Details	Amount	Transfer Type	Reference Number	Status
24 Sep 2020	1234 5678 9012 3456	SAMANTHA 119 1234 5678 9012 3456	ZWL1,206.02	Internal	020INFT202688001	View Details
Page 1 of 1 (1 of 1 items)	1 2 3				Re-Initiate





Transaction details will be displayed. Click "Download"

$\equiv \bigcirc$ FBC	Dashboard	٩	Last login 04 Dec 08:19 AM) Logout
Fund Transfer History				
Status Successful				
Adhoc Internal Fund Transfer Details				
Account Type Internal				
Account Name SAMANTHA				
Transfer From				
1234 5678 9012 3456				
Amount ZWL1,206.02				
Transfer When 24 Sep 2020				
Note chicken cuts				
Download 😽				
? Re-Initiate ⊗ Cancel ← Back				



Your proof of payment will be downloaded and displayed as shown below

$\equiv \bigcirc$ FBC	Dashboard	٩	⊠ <mark>36 Welcome,</mark> Last login 04 Dec 08:19 AM ✓	() Lo	gout
Successful					
Adhoc Internal Fund Transfer Details					
Account Type Internal					
Account Name SAMANTHA					
Transfer From					
1234 5678 9012 3456					
Amount ZWL1,206.02					
Transfer When 24 Sep 2020					
Note chicken cuts					
Download					
⑦ Re-Initiate					
🛞 1607064608272.pdf 🔹 📥				Show a	all ×



Once you open the file, your Proof of payment will be displayed as shown below

	INTERNAL TRANSFER RECEIPT
Refrence Number	020INFT202688001
Beneficiary Account No	1234 5678 9012 3456
Beneficiary Name	SAMANTHA
Amount	ZWL1,206.02
Value Date	: 24 Sep 2020
Transaction Date	24 Sep 2020
Purpose	chicken cuts
Sender Name	JANE

