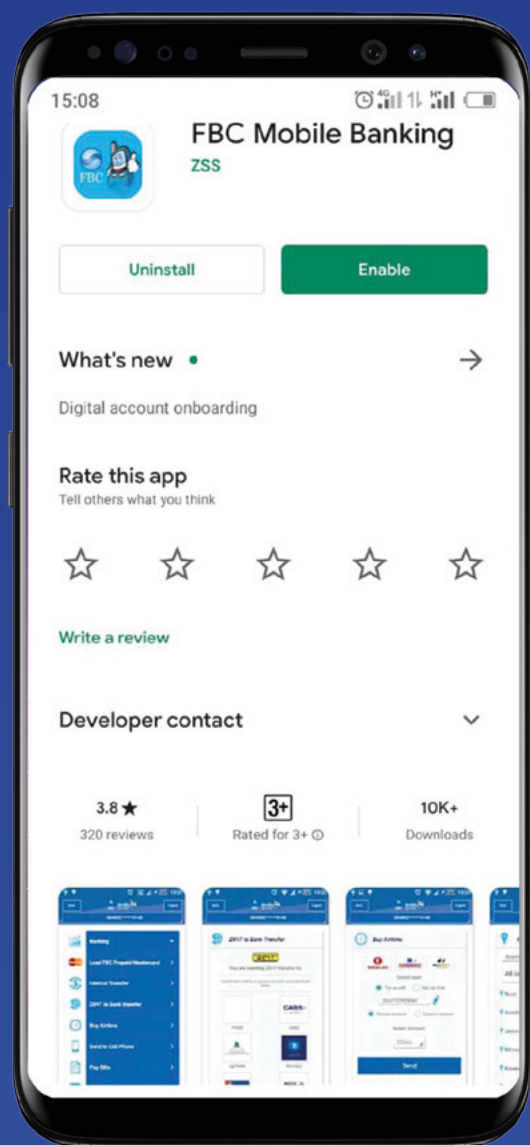


FBC Digital Account Opening Guide Mobile Banking Application

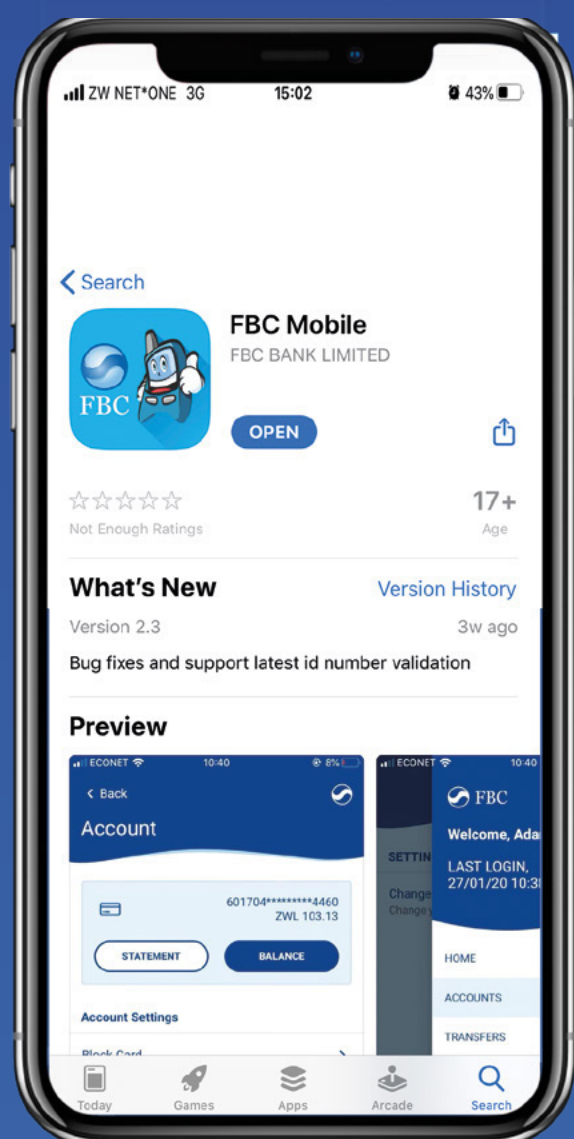




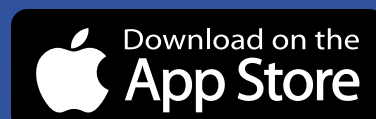
ANDROID USERS



1. Find the app on Google Play: FBC Mobile Moola App



iOS USERS

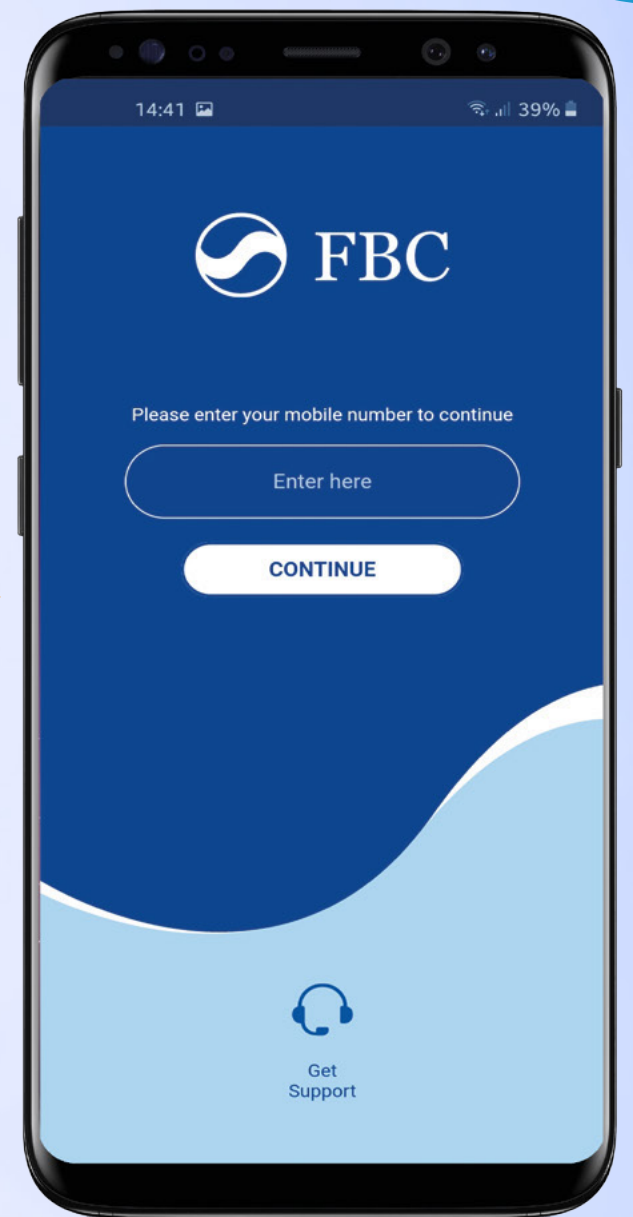
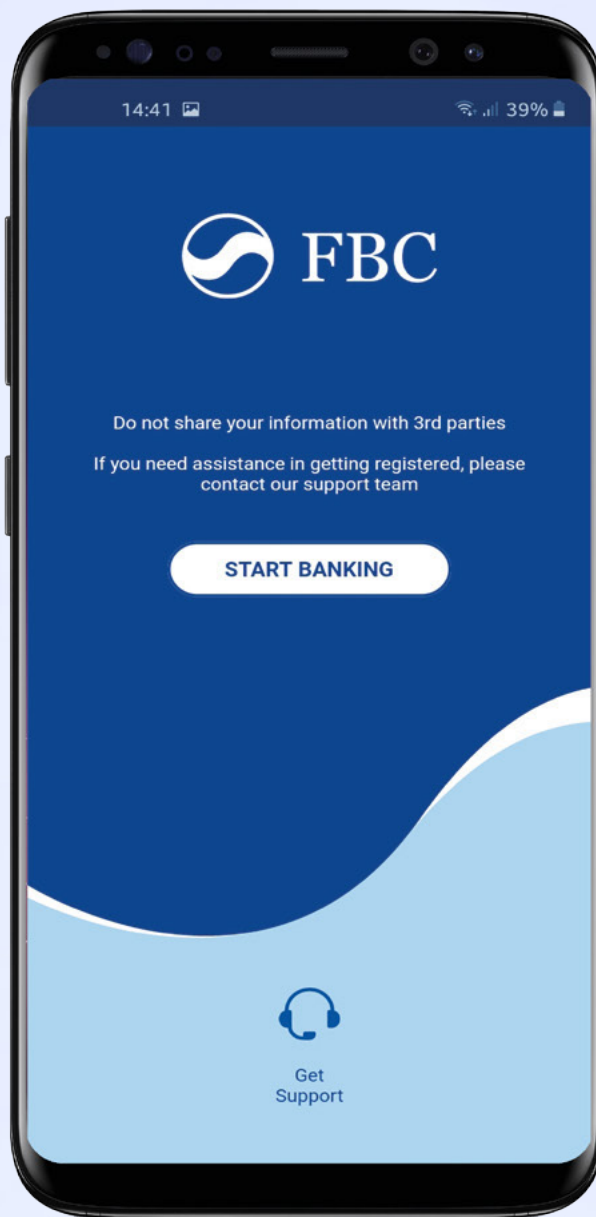
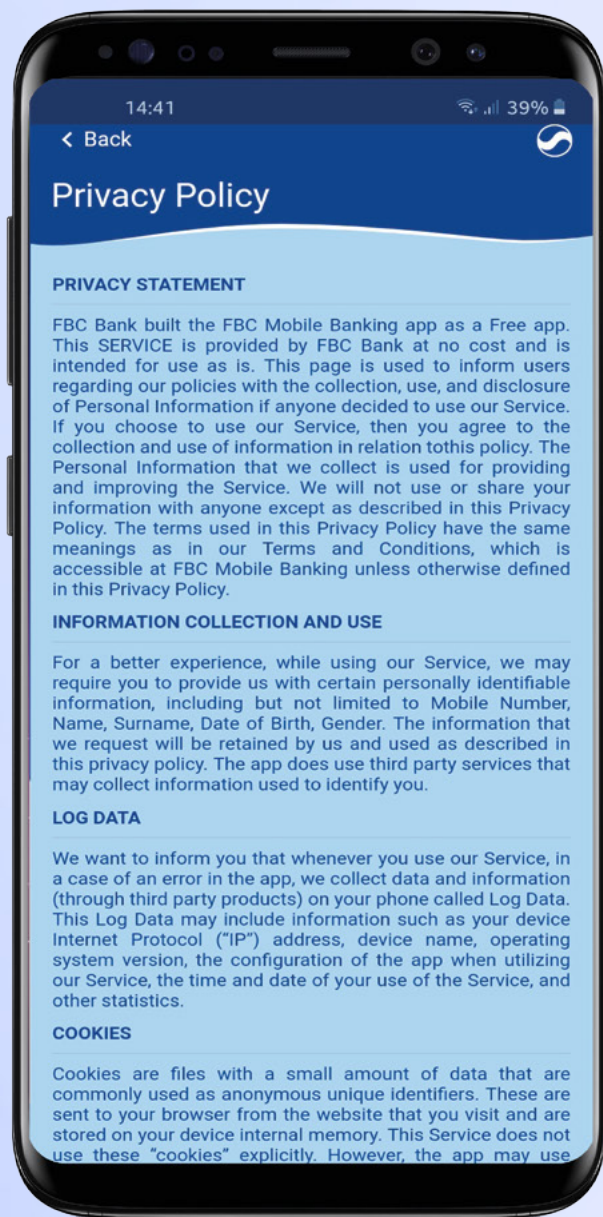


1. Find the app on Apple App Store: FBC Mobile Moola App

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Mobile Banking Application

Getting started



Step 01

Read and accept the Terms and Conditions.

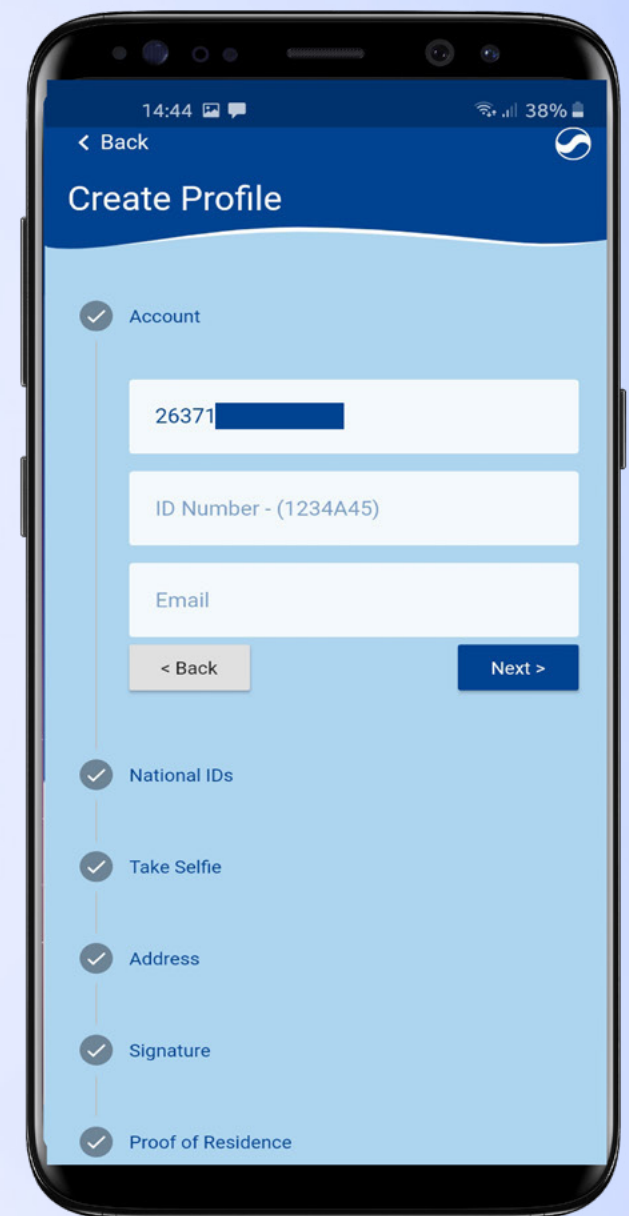
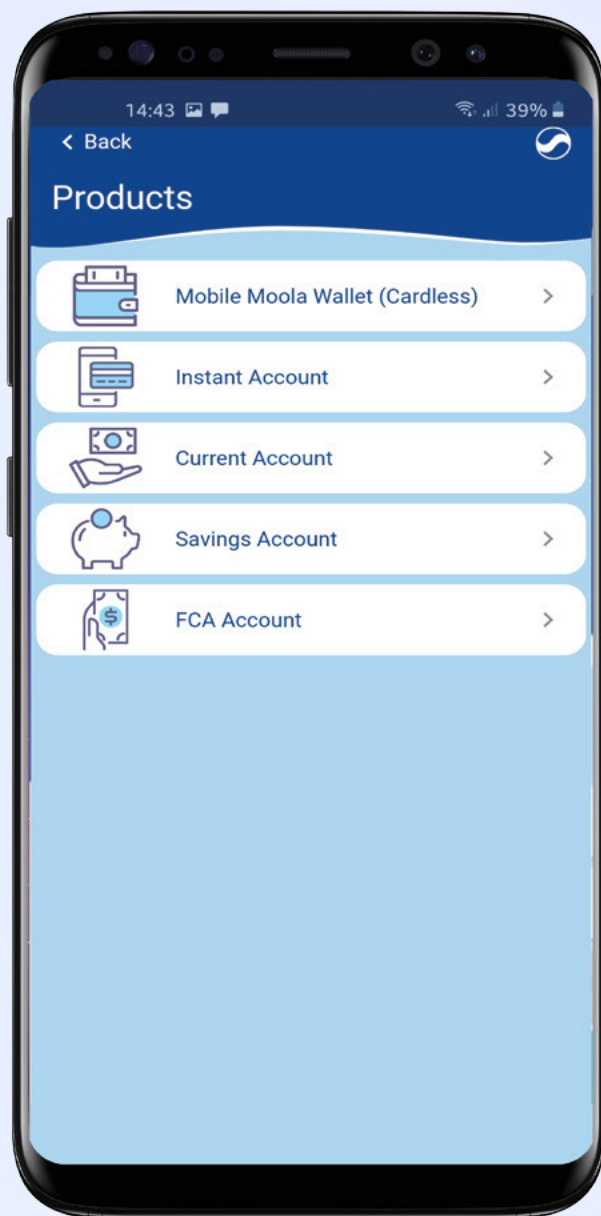
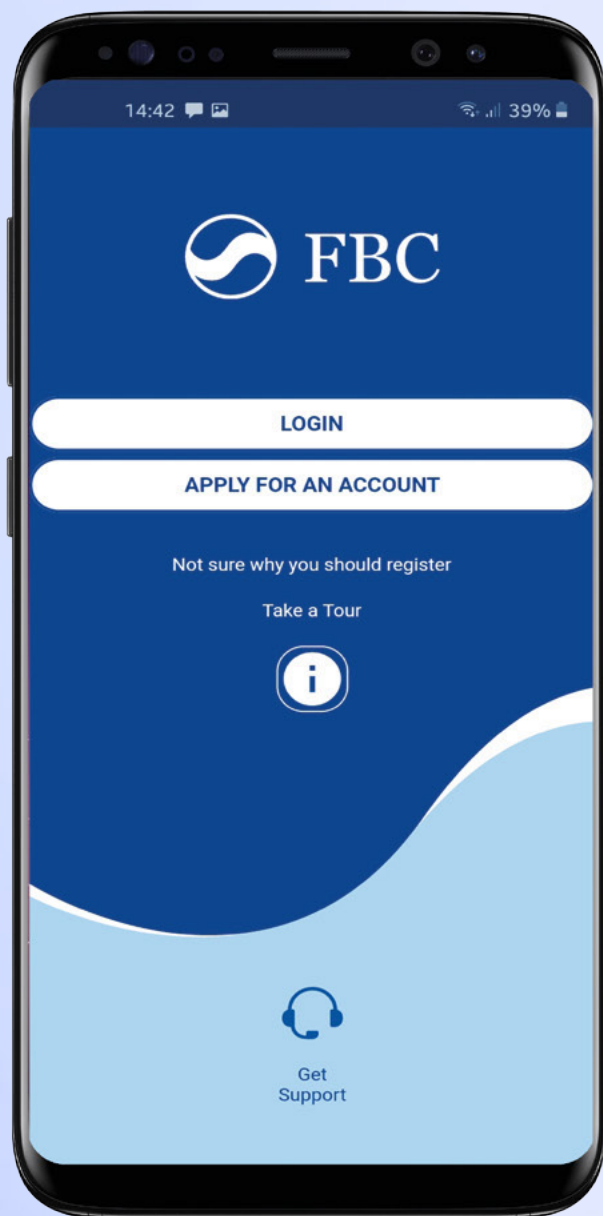
Step 02

Click 'Start Banking'.

Step 03

Enter your mobile number and verify with the One Time Password (OTP) that will be sent to you via SMS to your phone.

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Step 04

Select 'Apply for an Account'.

Step 05

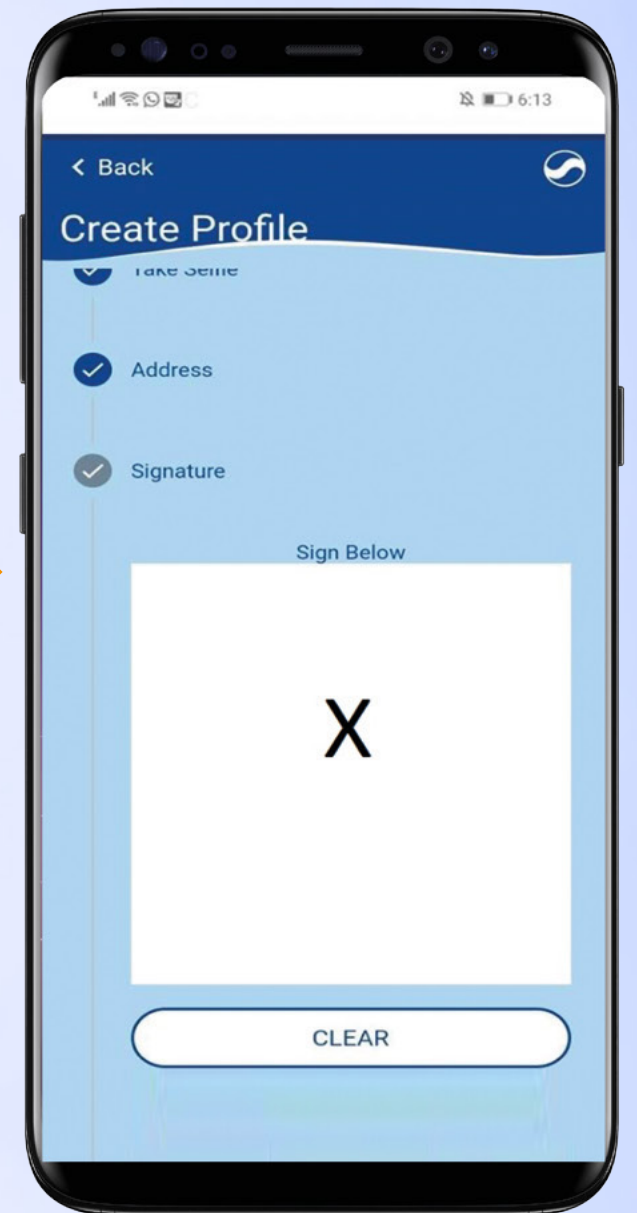
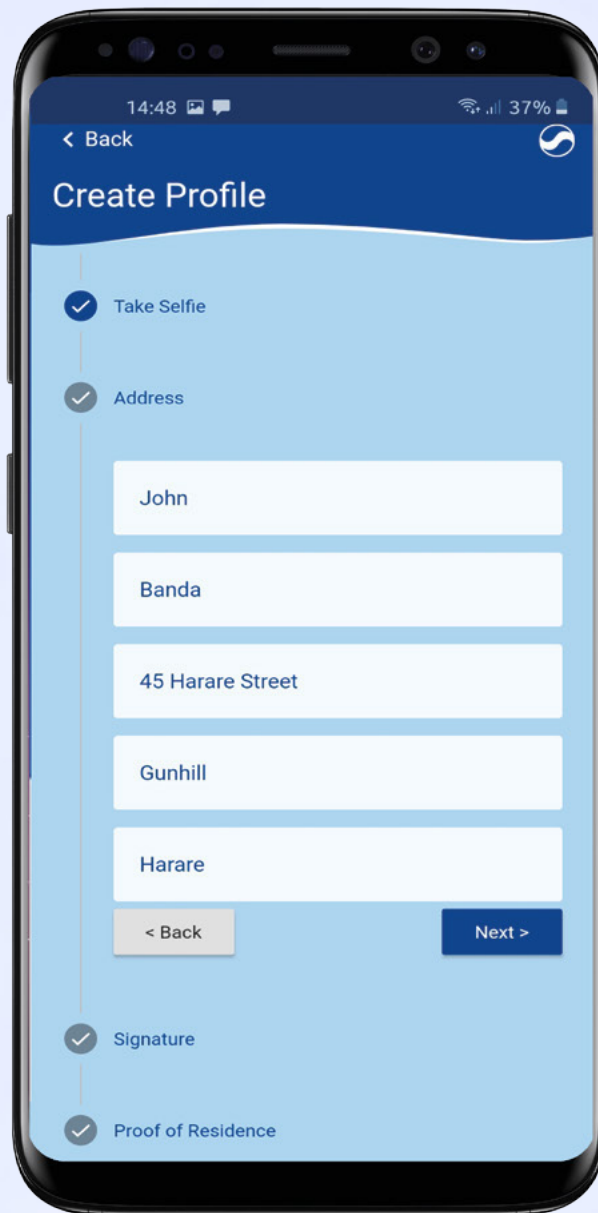
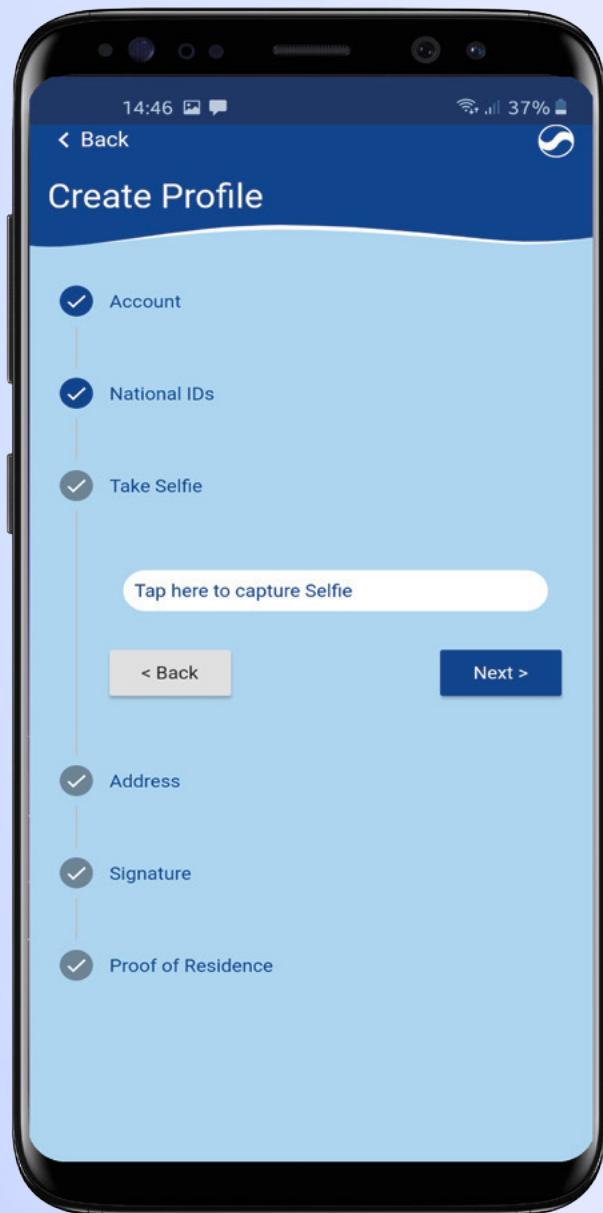
Select 'Product'.

Step 06

Enter your mobile number, National I.D. & email address.

FBC Digital Account Opening Guide

Mobile Banking Application



Step 07

Take a selfie. The FBC Outboarding solution is a high tech application that uses facial recognition as a security feature to protect your account.

Step 08

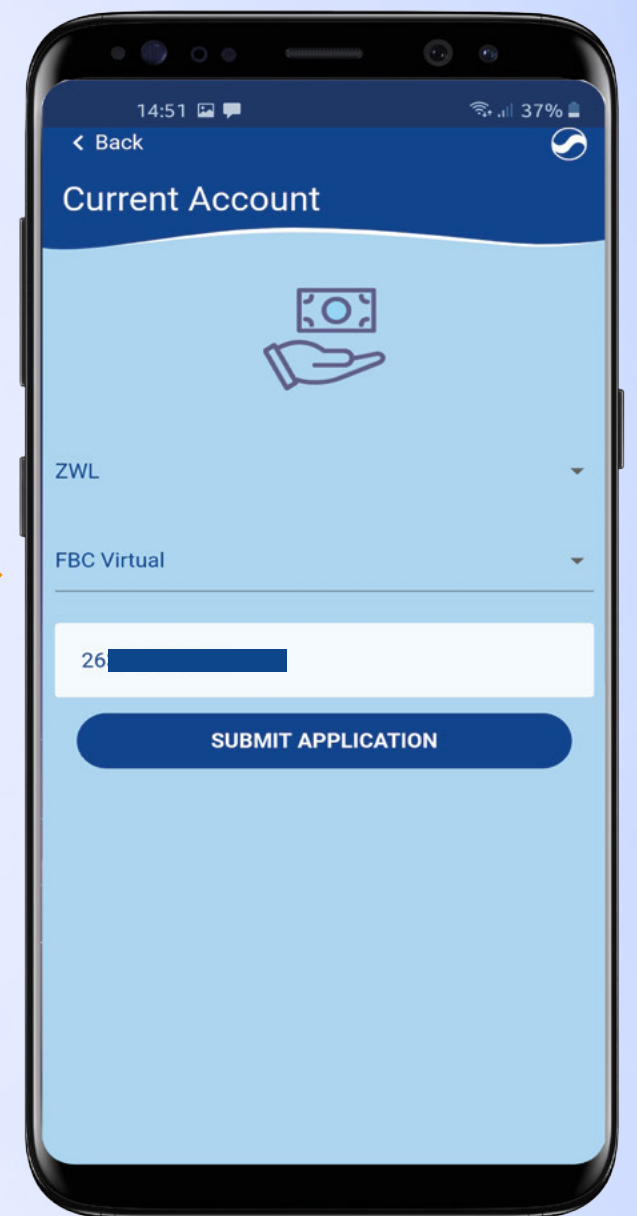
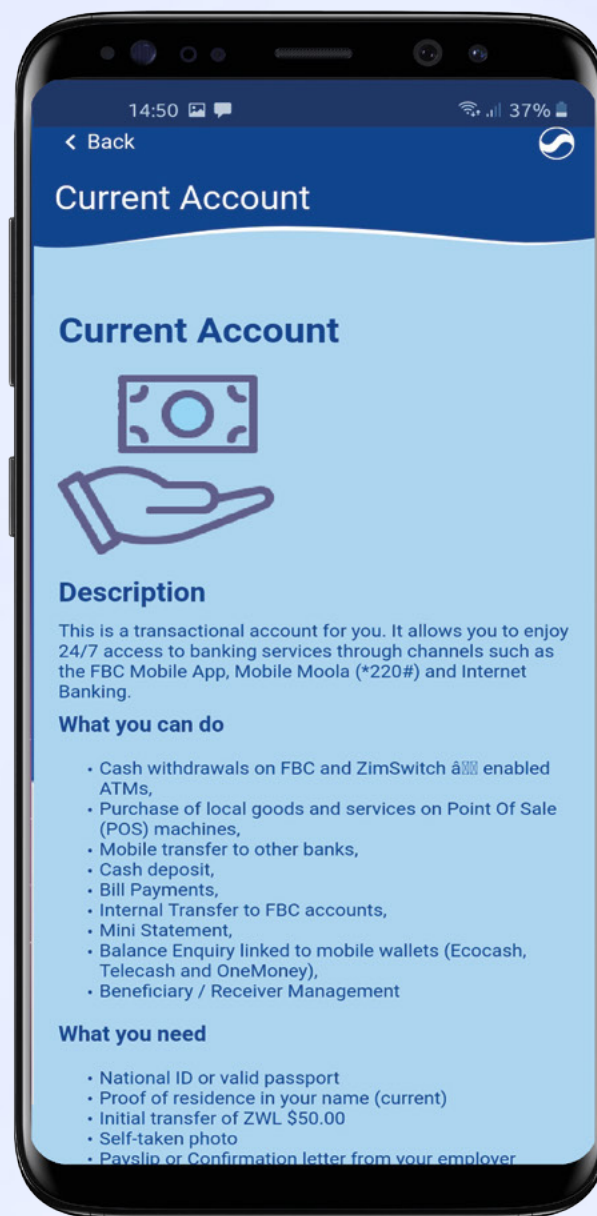
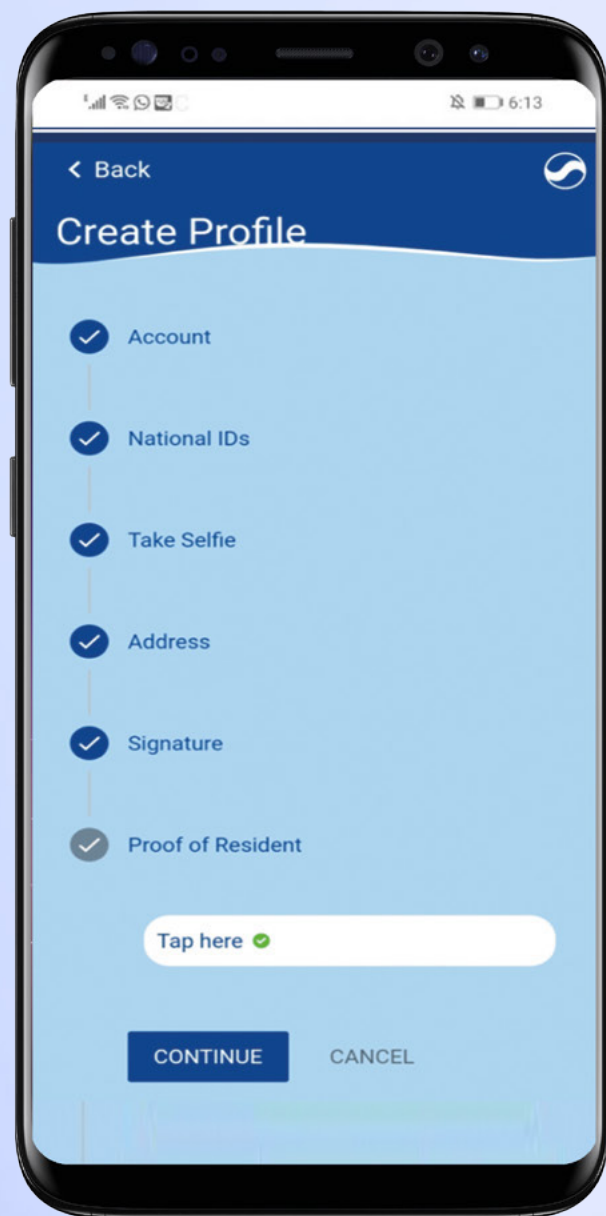
Enter your residential address.

Step 09

Enter your signature by moving your finger on the white box on the screen.

FBC Digital Account Opening Guide

Mobile Banking Application



Step 10

Upload your Proof of Residence.

Step 11

Read the product description.

Step 12

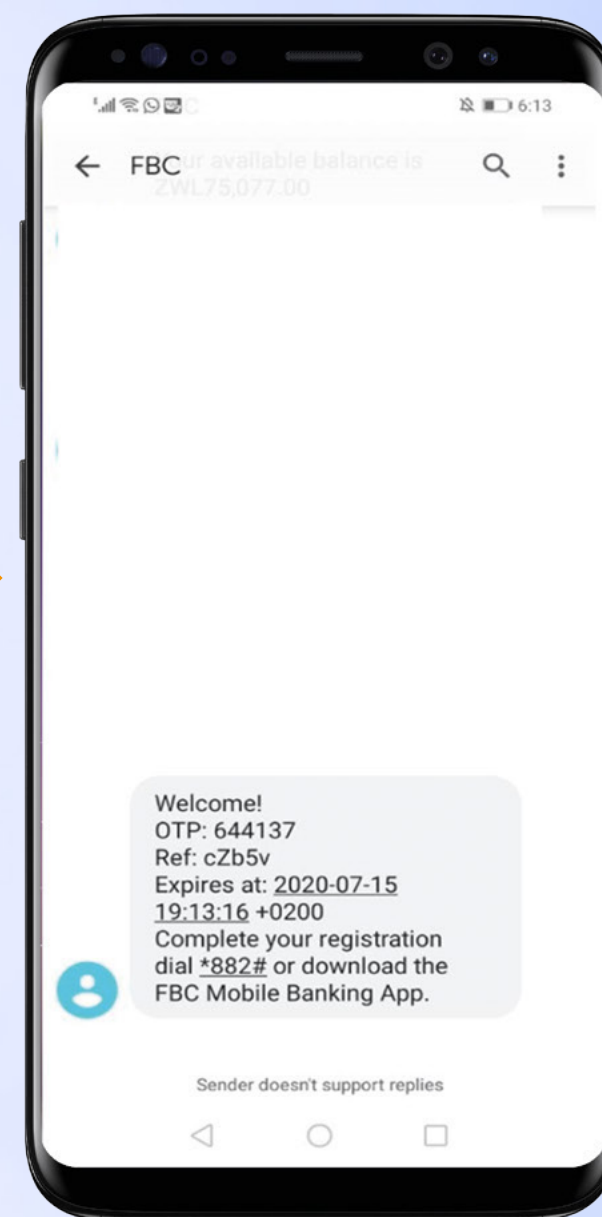
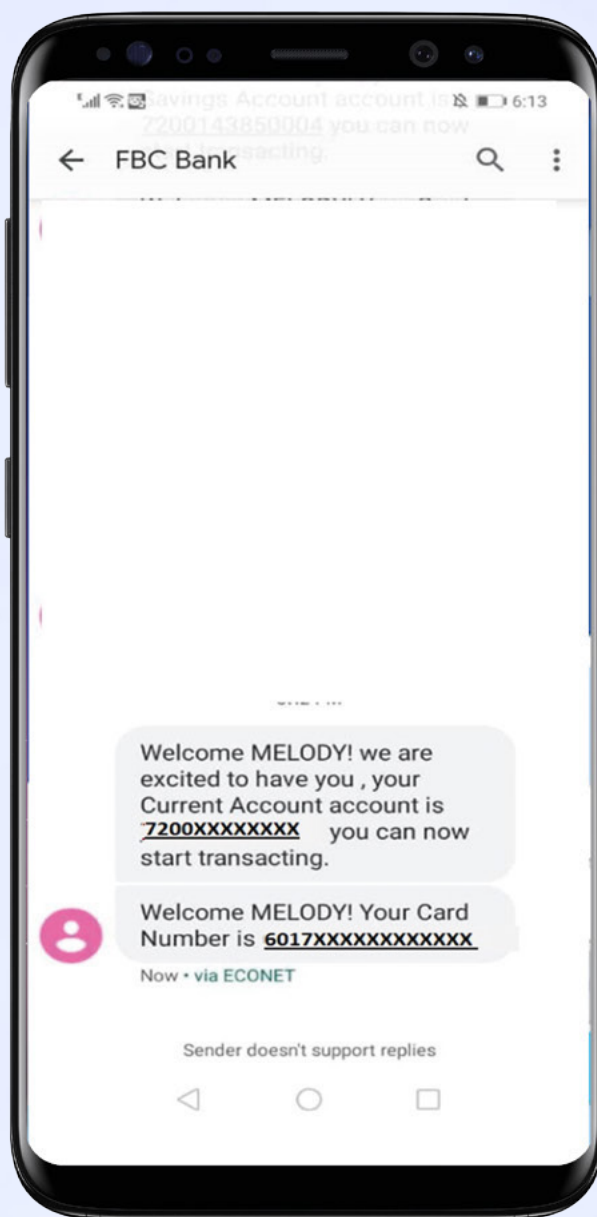
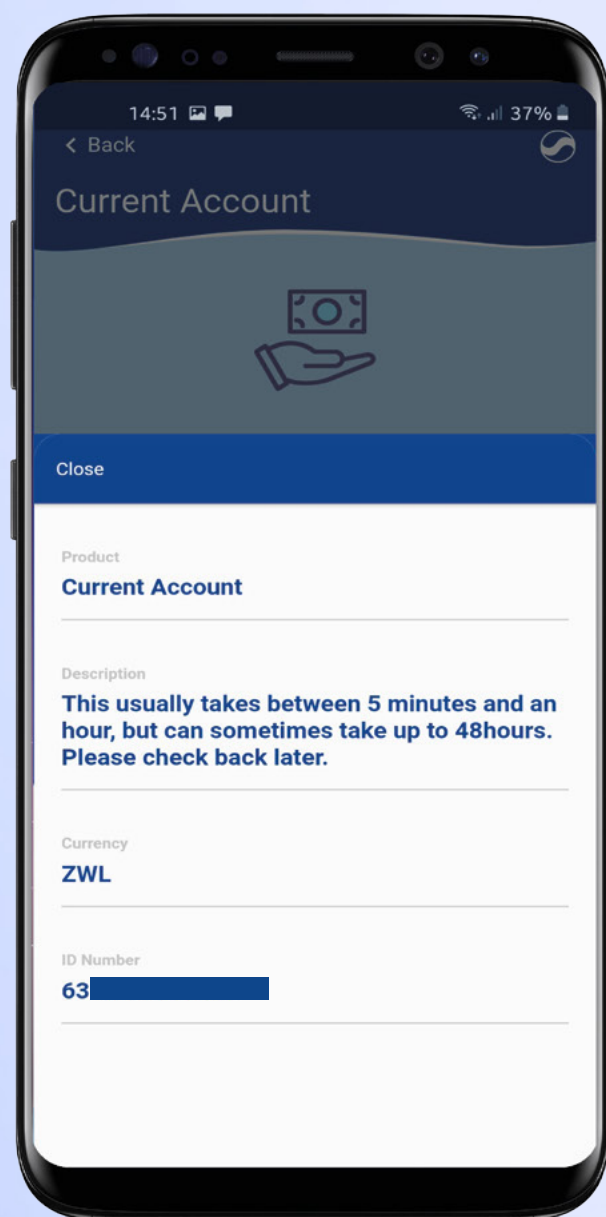
Submit your application.

FBC Digital Account Opening Guide

Mobile Banking Application: New Clients without an FBC Account



@FBCHoldings



Step 13

Application status confirmation.

Step 14

You will receive a notification message with your A count and card numbers.

Step 15

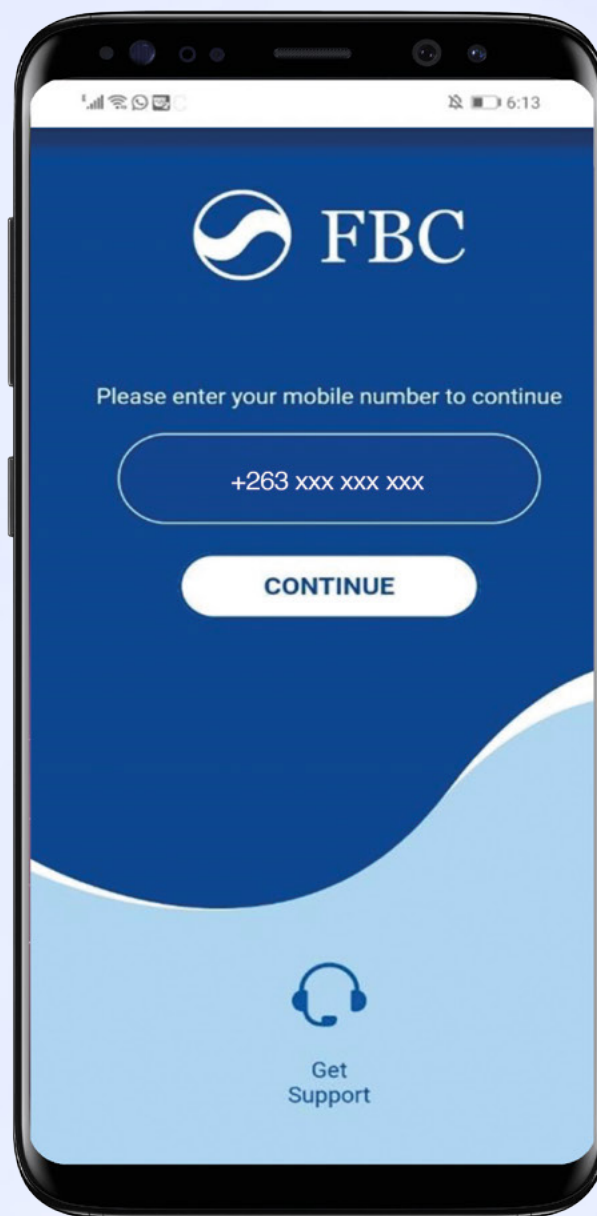
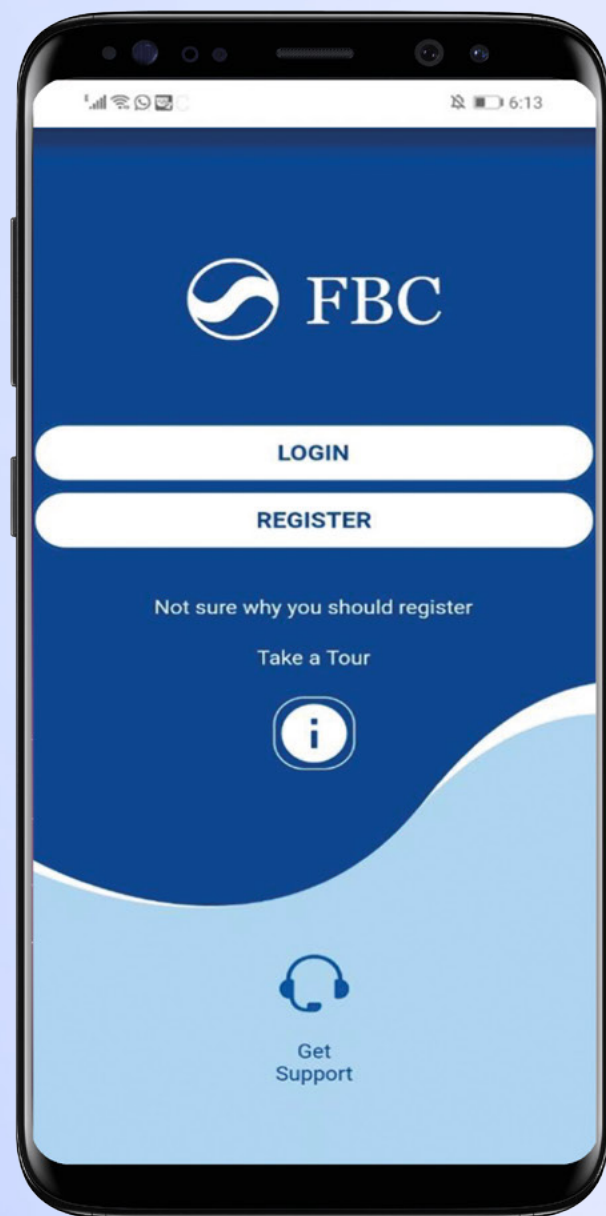
You will receive a OTP to that can use to reset your PIN.



#YouMatterMost



FBC Digital Account Opening Guide Mobile Banking Application



Step 16

Log in to the FBC Mobile Moola App.

Step 17

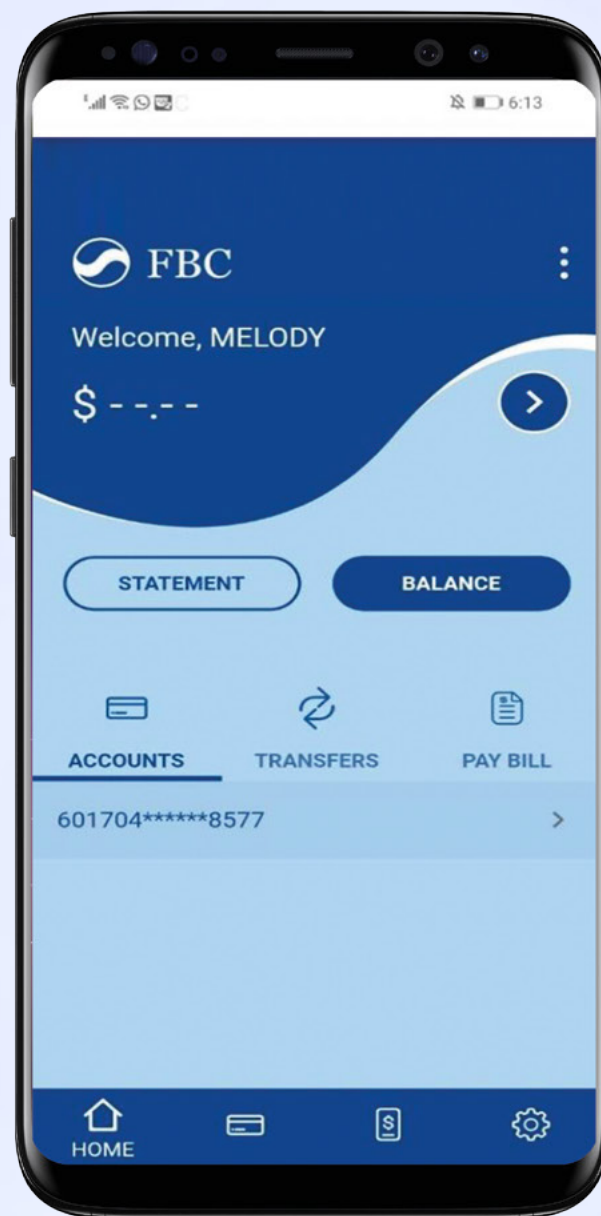
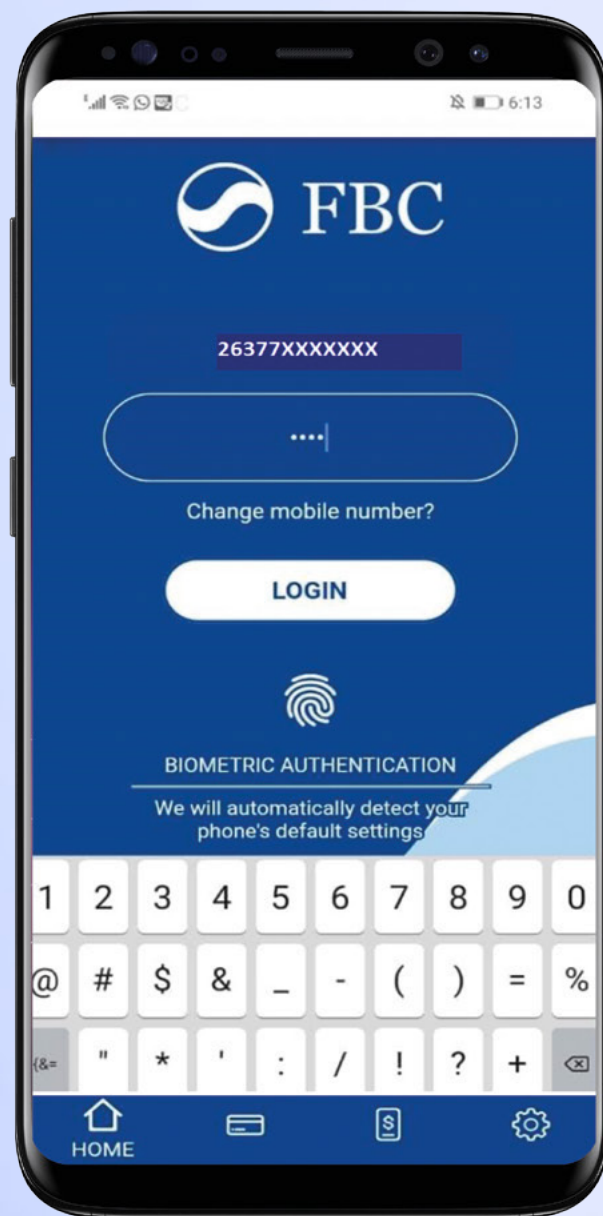
Enter your mobile number.

Step 18

Input the OTP code received and a PIN number of your choice. Re-enter your PIN and confirm PIN.

FBC Digital Account Opening Guide

Mobile Banking Application



Transactions and functionalities available

- Balance Enquiry
- Airtime Purchase
- Mini Statement
- Ecocash Services
- Internal Transfer
- Transfer to other Bank
- Bill Payments
- ZIPIT to Cell
- Pin Reset
- Card Blocking

Step 19

Use set PIN to log in.

Step 20

Now you can freely transact with your new FBC Bank account.