



# Crown Bank

(Registered Commercial Bank)

You Matter Most

## Crown Bank Pricing Schedule (ZWG) | 07 September 2024

TRANSACTION DESCRIPTION	PERSONAL	PRIORITY	CORPORATE
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### Digital Banking Pricing

Registration Fee	Free	Free	-
Balance Enquiry	ZWG4.00	ZWG4.00	-
Mini Statement	ZWG8.40	ZWG8.40	ZWG6.00
Statement Request other	ZWG14.00	ZWG14.00	ZWG6.00
Transaction Alerts	-	-	-
Bill Payment/Mobile Utility Payment	1% min ZWG14.00 max ZWG120.00	1% min ZWG14.00 max ZWG120.00	-
Airtime top-up	-	-	-
Internal transfers	ZWG15.00	ZWG15.00	0.5% min ZWG70.00 max ZWG140.00
ZIPIT Send	1.5% min ZWG14.00 max ZWG50.00	1.5% min ZWG14.00 max ZWG50.00	-
Mobile Funds Transfer	ZWG15.00	ZWG15.00	-
Bank to Mobile Wallet Transfer	2% min ZWG14.00	2% min ZWG14.00	-

### Funds Transfer:

Self-Account	-	Free	Free
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### Current and Savings Account Fees

Cash Withdrawal (in branch)	3.5% min ZWG34.00	3.5% min ZWG34.00	3% flat fee
Cash Deposit	Free	Free	Free
ATM Withdrawal (On-us)	2.5% min ZWG34.00	2.5% min ZWG34.00	2.5% min ZWG34.00
Outward TT	1.55% min USD30.00 max USD250.00 equivalent	1.55% min USD30.00 max USD250.00 equivalent	1.55% min USD40.00 max USD 400.00 for CIB equivalent and max USD360.00 for BB
Amendment for Outward TT	USD10.00 flat fee	USD10.00 flat fee	USD10.00 flat fee
Inward TT	USD2.00 per entry	USD2.00 per entry	USD2.00 per entry
Foreign Cheque Deposit	ZWG0.48 flat fee	ZWG0.48 flat fee	ZWG0.48 flat fee
Cheques sent on collection	ZWG1.00 flat fee	ZWG1.00	ZWG1.00 flat fee
Salary Schedule (Manual)	-	-	ZWG28.00 per transaction
Maintenance Fee	ZWG56.00	ZWG168.00	ZWG280.00
Service Fee Per Transaction	ZWG3.36	ZWG3.36	ZWG7.00
Inward Unpaid FX cheque	ZWG3.40	ZWG3.40	ZWG3.40
Unpaid Debit Order	ZWG3.40	ZWG3.40	ZWG3.40
Overdraft Penalty Fee	40% above agreed rate	40% above agreed rate	20% above agreed rate
Reference Letter to foreign banks	ZWG112.00	ZWG112.00	ZWG112.00
Error handling Fee	ZWG112.00	ZWG112.00	ZWG112.00
VISA Card (initial issue & replacement)	ZWG80.04(once off for 5 years)	ZWG80.04(once off for 5 years)	ZWG80.04
VISA Classic/Business Banking Card (Monthly Fee)	ZWG9.30	ZWG9.30	ZWG9.30
Local POS Fee (Zimswitch)	1.5% min ZWG4.50	1.5% min ZWG4.50	1.5% min ZWG4.50
Local POS CashBack Fee (Zimswitch)	7.5%	7.5%	7.5%
Local POS Balance Enquiry (Zimswitch)	ZWG4.00	ZWG4.00	ZWG4.00
Manual Salary Payments	-	-	ZWG28.00 per entry for online payments from salaries
Change Transaction (to customers only)	-	-	5% min ZWG0.04
RTGS	2% min ZWG14.00 max ZWG100.00	2% min ZWG14.00 max ZWG100.00	1.5% min ZWG70.00 max ZWG140.00
RTGS recall at the customer's instigation	ZWG 56.00	ZWG56.00	ZWG 70.00
ZIPIT Recall at customer's instigation	ZWG14.00	ZWG14.00	-
Return Of Funds (recovered when funds are returned to another bank)	ZWG56.00	ZWG56.00	ZWG28.00
Inward RTGS	Free	Free	Free
Returned RTGS due to customer's error	ZWG56.00	ZWG56.00	ZWG56.00
Inter Account Transfer (Manual)	ZWG8.00	ZWG8.00	min ZWG8.00 max ZWG40.02

### Interest Bearing

Term deposits	5% per year	5% per year	5% per year
Savings Plus	3.5% per year	3.5% per year	3.5% per year

### Overdraft/Loans

Management/ Establishment Fees	up to 5%	up to 5%	3% to 6%
Drawdown Fees	-	-	3% to 5%

### Interest Rates

Personal Loan	Min 29% and in line with Bank policy rate	Min 29% and in line with Bank policy rate	-
Home Loan	Min 29% and in line with Bank policy rate	Min 29% and in line with Bank policy rate	-
Corporate Loan	-	-	MINmum 28% and inline with Bank policy rate

### Personal Loan Fees

Insurance (3 - 48 months tenor)	1.86% - 7.20%	1.86% - 7.20%	-
Arrangement Fee	Up to 5%	Up to 5%	-

### Trade

Advising Export Letters of Credit	100USD for non SCB clients		
Advising Export Letters of Credit	50USD SCB clients		

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### Mortgage Fees:

Application Fee	USD100.00 at interbank	USD100.00 at interbank	-
Establishment Fee	2.5% of loan amount	2.5% of loan amount	-

### Other fees:

Mini statement	ZWG5.60 per page	ZWG5.60 per page	ZWG5.60 per page
Statement Request - IDS extracts (over 1 year old)	ZWG56.00 per page	ZWG56.00 per page	ZWG28.00 per page
Statements Requests - Other	ZWG11.20 per page	ZWG11.20 per page	ZWG14.00 per page
Deposit Books Duplicate	ZWG3.40	ZWG3.40	ZWG3.40
Deposit Books-Triplicate	ZWG3.40	ZWG3.40	ZWG3.40
Certificate of Balance	ZWG56.00	ZWG56.00	ZWG56.00
Audit Certificate	ZWG56.00	ZWG56.00	ZWG70.00
Cancellation of Bond	ZWG112.00	ZWG112.00	ZWG70.00

### Copy Vouchers ( Search Fees)

Search fee less than 3 months	ZWG56.00	ZWG56.00	ZWG56.00
6 - 12 months	ZWG56.00	ZWG56.00	ZWG56.00
> 12 months	ZWG56.00	ZWG56.00	ZWG56.00
Deposit slips, etcetera	ZWG56.00	ZWG56.00	ZWG56.00

### Business Banking

Bank Guarantees	-	-	1% commission monthly min ZWG700.00
Bank Guarantees	-	-	3% establishment per guarantee, min ZWG700.00
S2B Token replacement	-	-	ZWG2.00
S2B Token replacement - Soft Token	-	-	ZWG0.08
Administration Fees For Garnish Order, Production Order etc	-	-	ZWG40.02
Deposits of USD notes \$5 and below	-	-	3% of the small notes deposited

### Full General and Category Reports

2.1.1 Bank/Branch name supplied by customer or known	Flat charge of ZWG0.04	Flat charge of ZWG0.04	Flat charge of ZWG0.18
2.1.2 Bank/Branch name not supplied or unknown	Flat charge of ZWG0.04	Flat charge of ZWG0.04	Flat charge of ZWG0.18
Bank Category reports			USD28.01

### Exchange Control

Foreign Currency - FX Spot ****% of transaction value	Up to 2.5%	Up to 2.5%	Up to 2.5%
Batch Applications (on foreign payments)	ZWG40.71 per application	ZWG40.71 per application	ZWG40.71 per application
Exchange control applications	ZWG67.85	ZWG67.85	ZWG67.85
CEBAS Processing Fee	ZWG40.71	ZWG40.71	ZWG40.71
CD1 Processing	ZWG15.00	ZWG15.00	ZWG15.00
Reminder Letters on overdue forms CD1 (monthly)	ZWG135.70 per letter	ZWG135.70 per letter	ZWG135.70 per letter
Reminder Letters on overdue forms CD3, PTS1, GSD (monthly)	ZWG135.70 per letter	ZWG135.70 per letter	ZWG135.70 per letter
Capital Account Applications	ZWG135.70	ZWG135.70	ZWG135.70
Follow up on Capital Account Application	ZWG67.85	ZWG67.85	ZWG70.00
Specific Guarantees i.f.o ZESA, ZIMRA, etc	Establishment fee 1.5% min ZWG135.7 Comm 1% per month	Establishment fee 1.5% min ZWG135.7 Comm 1% per month	Establishment fee 1.5% min ZWG135.7 Comm 1% per month
Bulk CD1 Processing, DMS Applications, Overdue Letters, Bids	ZWG48.00	ZWG48.00	ZWG48.00
CEBAS Batch Capturing	ZWG24.00	ZWG24.00	ZWG24.00

### Foreign Bills For Collection

Handling fee (recovered up-front)	-	-	ZWG0.88 Flat
Commission	-	-	1% minimum ZWG0.60
Release of documents free of payment	-	-	1% minimum ZWG0.60
Tracing Fee/ Inquiry Commission	-	-	ZWG0.20
Advising	-	-	ZWG0.60
Commission for unpaid items	-	-	ZWG0.60
Foreign Currency Bid Fee	ZWG2.00	ZWG2.00	ZWG2.00

### Securities Services Fee Structure

<b>Foreign Institutional Investors</b>	<b>Fee Range</b>
Safe Keeping Fees	12 basis points per annum - 35 basis points per annum
Transaction Fee	USD25.00 per transaction - USD105.00 per transaction
Minimum Fee	USD50.00 - USD100.00 per month
<b>Domestic Institutional Investors</b>	<b>Fee Range on Domestic Institutional Investors</b>
Safe Keeping Fees	10 basis points per annum - Up to 15 basis points per annum
Transaction Fee	Up to ZWG0.04 per transaction
Minimum Fee	Up to ZWG0.80 per month

**NB: The actual charges agreed with the client are determined by the value of the assets under custody and the volume of transactions.**

Registered Commercial Bank



A member of the Deposit Protection Corporation

\*Terms and conditions apply.

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