



FBC Holdings Limited

You Matter Most

TEMPORARY WAIVER ON ONLINE MASTERCARD TRANSACTION WITHOUT CVV2 /CVC2.

[APPLIES TO ALL WAIVERS ON PREPAID AND DEBIT CARDS]

This waiver is to allow the bank to accept a restricted transaction from an online payment where the CVV2 number has not been presented by the merchant.

FROM	(Branch/Unit)
TO	The Manager FBC Customer Experience
DATE	
CUSTOMER NAME	
CARD NUMBER	
TRANSACTION AMOUNT	
MERCHANT NAME	
DATE WAIVER REQUIRED <i>(Specify period required for the waiver)</i>	
TERMS AND CONDITIONS:	
<p><i>FBC Bank Limited shall not be held liable for any loss arising from any disputed online transactions processed during the window period and the cardholder indemnifies FBC Bank Limited for any liability from such disputed online transactions.</i></p>	
PREPARED BY: CLIENT'S NAME & SIGNATURE	

Unit/Branch Manager's approval

*The Manager
Customer Experience*

Name: _____

Signature: _____

Date: _____

Comments _____

Signature _____

Date: _____

Name: _____

Comments _____

TEMPORARY WAIVER APPROVED/DECLINED FOR SETTING UP IN THE SYSTEM

FOR CUSTOMER EXPERINCE USE:

ACTIONED BY: NAME _____

SIGNATURE: _____

DATE: _____