



## **FBC Mastercard Business Conditions** Effective 23 October 2024

Service	USD Fees for Prepaid Mastercard
Card Sale Fees (Once Off On Card Issue)	US\$5.00
Cash Deposit Fee	0.00%
Card Replacement Fee	US\$5.00
Mark Up Fee Rate	3.25%
Cash Withdrawal Fee	3.25 % Min \$4.00
POS Transaction Fee	2.5 % Min \$3.5 Max \$250
E-commerce Transaction Fee	2.5 % Min \$3.5 Max \$250
Monthly Fee	-
Quarterly Fee	-
Limit Increase Fee	US\$10
IMTT For E-commerce; POS & Card to Card Transfers	2.0%
Balance Enquiry Fee	US\$0.5
Annual Subscription Fee	-
Card to Card Transfers Fee	1.5% Min \$2; Max US\$100
Insufficient Funds Fee	-

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The above tariffs and rates are subject to reviewing in line with market developments.

For feedback on the above, and any other service related issues, please get in touch with our 24 Hour Contact Centre on any of the following Toll-Free: DIAL 220 / 080 800 25 / 080 800 26 (for Econet Wireless Subscribers) WhatsApp / Mobile numbers: +263 772 419 693 / +263 772 152 647 / +263 732 152 647 Contact Centre Direct Lines: +263 242 704481/2 and 76119 Contact Centre Universal Email Address: help@fbc.co.zw

