

Customer Notice

Tax and Revenue Management System (TaRMS)

Please be advised that the New TaRMS has been successfully launched and the system is now functional.

To commence your registration through **FBC Bank**, kindly take note of the following navigation instructions:

Step 1: Visit the Zimra official Self Service Portal – SSP at mytaxselfservice.zimra.co.zw

Step 2: Create an SSP user account by clicking on the “Sign Up” hyperlink and follow the steps.

Step 3: Log into the system using your username and password and follow the steps.

Step 4: If you are an existing taxpayer, click on the “Register with an Existing BP Number” hyperlink and follow the instructions.

Step 5: If you are a new taxpayer, choose the appropriate option that allows you to register without an existing BP Number.

Step 6: Select **FBC Bank** to link your ZIMRA Single Account.

Step 7: QUOTE your TIN as reference in all tax-related transactions, communications, and submissions

Your new Taxpayer Identification Number (TIN) will be given in the system. Below are key details for your attention:

- New Taxpayer Registrations and updating of master data is now possible and open to the public in TaRMS.
- Existing Taxpayers can access their TIN through the self-service portal by using their current BP Number.
- New Taxpayers will be allocated a TIN upon registration through the Self Service Portal (SSP). NO NEW REGISTRATIONS SHALL BE ACCEPTED THROUGH THE OLD e-SERVICES platform.
- All Tax Payers are expected to, and can now create their user accounts on the Self-Service-Portal (SSP).
- There shall be NO Manual registrations from now onwards.
- Filing of Tax Returns and payment of taxes shall continue in the old system (SAP and e-Services) until 28 October 2023.